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User Guide

TDSEE App for Security Camera

This guide is for reference only and does not imply that the product supports all functions in the guide.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product

prevails.

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Preface

Thank you for choosing Tenda! Please read this guide before you start.

Applicable models

This guide applies to all Tenda camera products that can be managed by the **TDSEE** App.

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The contained images and UI screenshots are subject to the actual products. In this guide, unless otherwise specified:

- CP6 is used for illustrations here.
- The TDSEE App with version 1.1.0.2 is taken as an example.
- Operations in this guide are based on iOS. Devices of other operating systems may differ.

Conventions

The typographical elements that may be found in this document are defined as follows.

Item	Presentation	Example
Cascading menus	>	System > Live Users
Parameter and value	Bold	Set User Name to Tom .
Variable	Italic	Format: XX:XX:XX:XX:XX:XX

Item	Presentation	Example	
UI control	Bold	On the Policy page, tap the OK button.	
Message	u n	The "Success" message appears.	
The symbols that may l	pe found in this document are do	efined as follows.	
Symbol	Meaning	Meaning	
		This format is used to highlight information of importance or special interest. Ignoring this type of note may result in ineffective configurations, loss of data or damage to the device.	

\bigcirc	
¥ TIP	This format is used to supplement or explain the description of relevant operations.

Technical support

Contact us if you need more help. We will be glad to assist you as soon as possible.

Email address: tendasecurity@tenda.cn

Website: <u>www.tendacn.com</u>

Revision history

Tenda is constantly searching for ways to improve its products and documentation. The following table indicates any changes that might have been made since this guide was released.

Version	Description	Date
V1.5	 Added the description of the <u>enable fingerprint and face ID login</u>, <u>enable two-step</u> <u>verification</u>, <u>detect network quality</u>, <u>modify encoding format</u>, and <u>modify image resolution</u> function. Optimized the description of <u>login</u>, <u>add a camera through AP</u>, <u>check and edit cloud storage</u> <u>video</u>, <u>check and edit the Micro SD card video</u>, <u>check messages</u>, <u>download photos/videos to</u> <u>the smartphone</u>, <u>my profile</u> function. Optimized sentence expression. 	2023-11-28
V1.4	 Added the description of the <u>set up OSD</u>, <u>enable one-touch call function</u>, and <u>help center</u> function. Optimized the description of <u>add the camera to TDSEE App</u>, <u>home page</u>, <u>basic settings</u>, <u>modify Wi-Fi settings</u>, <u>set up alarm</u>, <u>cloud storage</u>, <u>Micro SD card storage recording</u>, <u>enable</u> <u>WDR mode</u>, <u>device reboot</u>, <u>share device to friends and relatives</u>, <u>delete sharing relationship</u>, <u>help&feedback</u> function. Optimized sentence expression. 	2023-08-30
V1.3	 Added the description of the <u>WDR Mode</u>, <u>Volume Settings</u> and <u>Video Standard</u> functions. Optimized the description of the Home page, <u>Basic Settings</u>, <u>Alarm</u>, <u>Patrol Settings</u> and <u>Calling Mode</u> functions. Optimized sentence expression. 	2023-05-30
V1.2	 Added a method to <u>add a camera through UUID</u>. Added the description of the <u>Device Reboot</u> function. Added_the description of the <u>Smart Control</u> function. Deleted the description of the continuous recording of the <u>Cloud Storage</u>. Optimized sentence expression. 	2023-01-05

V1.1	Updated the method of adding the camera to the TDSEE App.	2021-09-13
V1.0	Original publication.	2021-04-28

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Install the TDSEE App

If you already have the **TDSEE** App, please make sure it is the latest version and then log in.

If you have NOT got one, scan the following **QR code**, or search for **TDSEE** in **Google Play** or **App Store**, download and install it onto your smartphone/tablet.

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The smartphone system supports Android 6.0 and above, and iOS 11 and above.



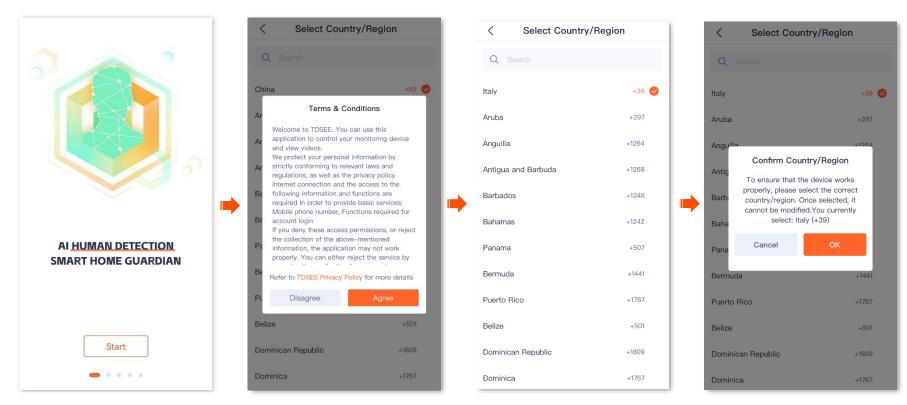
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Login

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Ensure that your smart device used for setup, such as a smartphone, can access the internet.

- If you already have a registered account
- **Step 1** Open the **TDSEE** App.
- **Step 2** Tap **Start**, read the **Terms & Conditions**, and tap **Agree**.
- **Step 3** Select the region where you are, and tap **OK**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 4 Enter the registered smartphone number or email address and password, tick I have read and agree to the TDSEE User Agreement & TDSEE Privacy Policy, and tap Login.

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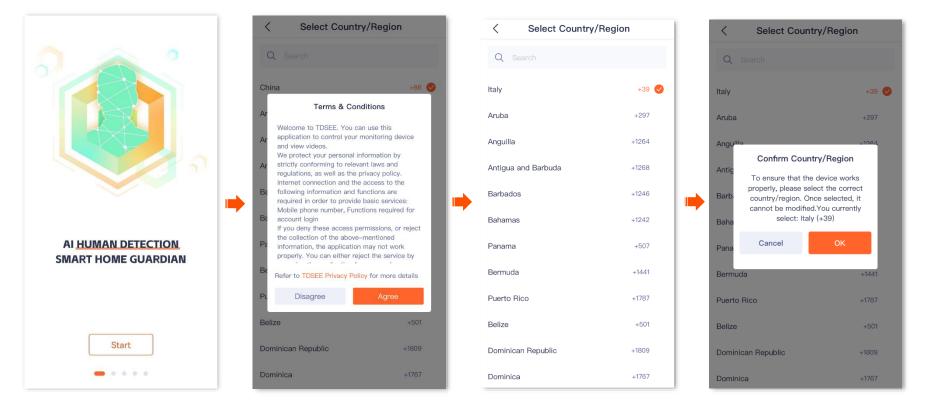
Login password	+39 ∨ Phone	number or ema	
Agreement & TDSEE Privacy Policy	🔒 Login passwe	ord	$\dot{\mathbf{x}}$
orgot password? Register		Login	
	orgot password?		Register

----End

3

This guide is for reference only and does not imply that the product supports all functions in the guide. Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

- **If you DO NOT have a registered account (Example: Email Registration)**
- **Step 1** Open the **TDSEE** App.
- **Step 2** Tap **Start**, read the **Terms & Conditions**, and tap **Agree**.
- **Step 3** Select the region where you are, and tap **OK**.



- Step 4 Tap Register.
- **Step 5** Select the region where you are, and tap **OK**.
- Step 6 Enter your email address, tick I have read and agree to the TDSEE User Agreement & TDSEE Privacy Policy, and then tap Get Verification Code.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

< < Select Country/Region Select Country/Region < Login Enter your email Q Search Welcome to TDSEE address +39 💽 Italy +39 🗸 Italy +297 Aruba +39 V Phone number or email Aruba +297 Italy Angu Anguilla +1264 🔒 Login password \sim Confirm Country/Region Anti Antigua and Barbuda +1268 ✓ I have read and agree to the TDSEE User To ensure that the device works Agreement & TDSEE Privacy Policy properly, please select the correct I have read and agree to the TDSEE User Agreement & TDSEE Privacy Policy country/region. Once selected, it Barbados +1246 cannot be modified. You currently select: Italy (+39) Bah +1242 Bahamas Get Verification Code Cancel Forgot password? Register Pana +507 Panama Bermuda +1441 Bermuda +1441 Puerto Rico +1787 Puerto Rico +1787 Belize +501 Belize Dominican Republic +1809 Dominican Republic 0 G (6 +1767 Dominica Dominica Phone Registration

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Step 7 Follow the on-screen prompts and enter the **Verification Code**.

Step 8 Set the login password, and tap **OK**.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

< < Set Login Password Verification Code ₿ 2 S Length between 6 to 20 characters Did not receive it? Ocombination of digits and letters (case sensitive) 2 ^BC 3 Def 1 5 6 MN 0 4 6ні 7 PORS 8 9 wxyz 0 \propto

----End

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Login with the third-party accounts

The **TDSEE** App with version 1.5.0 is used for illustrations here.

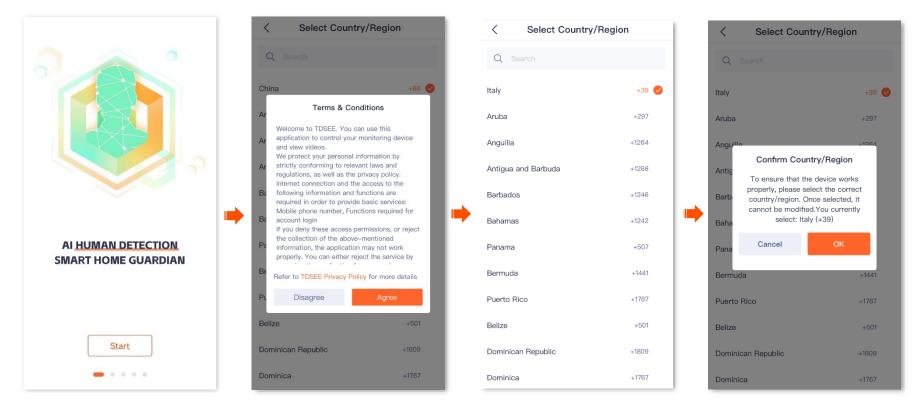
For **TDSEE** App v1.5.0 and above, when you authorize a third-party account to log in to **TDSEE** App, if the third-party account is not bound to the **TDSEE** App account, you need to bind the third-party account to the **TDSEE** App account your registered to log in successfully. The third-party accounts may vary from country/region and the operating system of smartphone. The Apple ID is used as an example here.

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₽

Before binding, delete the cameras from the third-party account and add it again after the account is successfully bound.

- **Step 1** Open the **TDSEE** App. Tap **Start**, read the **Terms & Conditions**, and tap **Agree**.
- **Step 2** Select the region where you are, and tap **OK**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Tick **I have read and agree to the TDSEE User Agreement & TDSEE Privacy Policy**, tap (1), authorize your App **TDSEE** App, and tap **Continue**. Select the region where you are, and tap **OK**.

	Login	< Select C	ountry/Region	< Select Cour	ntry/Region
Login Welcome to TDSEE	Welcome to TDSEE	Q Search		Q Search	
	+39 × Phendel number or ermal	Italy	+39 🥑	Italy	+39 🥑
+39 ∨ Phone number or email	合 Login password	Aruba	+297 +1264	Aruba	+297
E Login password	There read and egree to the TOSEE User Agreement & TOSEE Privacy Policy	Anguilla Antigua and Barbuda	+1264	Angu ^{ille} Confirm Cou Antic	ntry/Region
I have read and agree to the TDSEE User Agreement & TDSEE Privacy Policy	Sign In C	Barbados	+1246	Barb Barb	elect the correct Dnce selected, it
Login		Bahamas	+1242	cannot be modifi Baha select: Ita	
Forgot password? Register	Create an account for TDSEE using your Appl com".	Panama	+507	Pana	ок
	NAME	Bermuda	+1441	Bermuda	+1441
	EMAIL Share My Email	Puerto Rico	+1787	Puerto Rico	+1787
	Hide My Email Forward To:	Belize	+501	Belize	+501
	Continue	Dominican Republic	+1809	Dominican Republic	+1809
	Contract	Dominica	+1767	Dominica	+1767

- **Step 4** Confirm the on-screen prompts and tap **Next**.
- **Step 5** Enter the phone number or email used to register the **TDSEE** APP, tap **Get Verification Code**, then follow the on-screen prompts and enter the **Verification Code**.

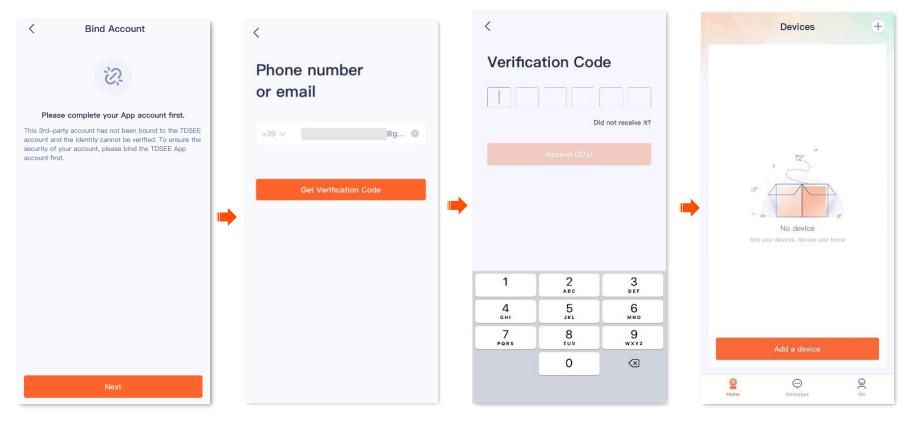
Log in **TDSEE** APP successfully, and the third-party account is bound to the **TDSEE** App account.

8

3 , authorize your Apple ID account to log in to

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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----End

Enable fingerprint or face ID login

The **TDSEE** App with version 1.5.0 is used for illustrations here.

After the fingerprint or face ID login function is enabled, you need to verify your fingerprint or face when you exit the **TDSEE** App and enter again to improve the security of your account.

₽_{TIP}

- Please ensure that your smartphone supports fingerprint unlock or face ID unlock.
- Fingerprint or face ID login is only valid for the smartphone with this function currently enabled.

Enable fingerprint login

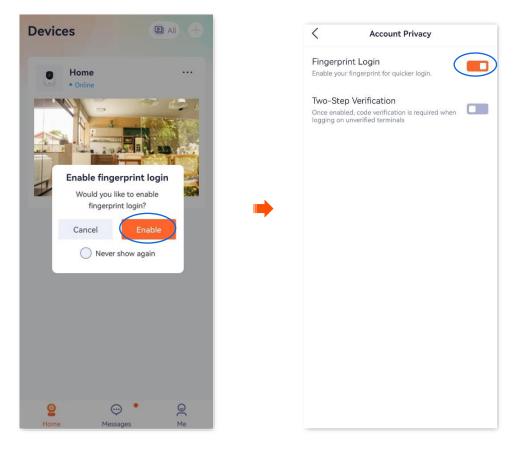
Method 1

- **Step 1** Log in to TDSEE App. The system automatically pops up the prompt "Enable fingerprint login", tap **Enable**.
- **Step 2** Enable the **Fingerprint Login** function, and follow the on-screen prompts to input your fingerprints.

₽TIP

If you do not want to enable fingerprint login, you can tick **Never show again** and tap **Cancel**. The system will no longer prompt.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.





Method 2

- **Step 1** Log in to TDSEE App. Tap the account on the upper side of the **Me** page.
- **Step 2** Tap **Account Privacy**, enable the **Fingerprint Login** function, and follow the on-screen prompts to input your fingerprints.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Me < Account Settings < Account Privacy 2 > Fingerprint Login Profile Photo Enable your fingerprint for quicker login. Ð TDSEE ID: Nickname Two-Step Verification Once enabled, code verification is required when logging on unverified terminals 🖾 Album Phone Number Bind Now > ☐ Share Device Email For retrieving login password 8 Friends Country/Region 🐼 Cloud Storage Account Privacy 🖶 General Tools Modify Login Password About Us G () The third-party Account Help&Feedback Cancel Account Settings After the account is canceled, all related data are > cleared Logout • 0 0 Home Messages Me

----End

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

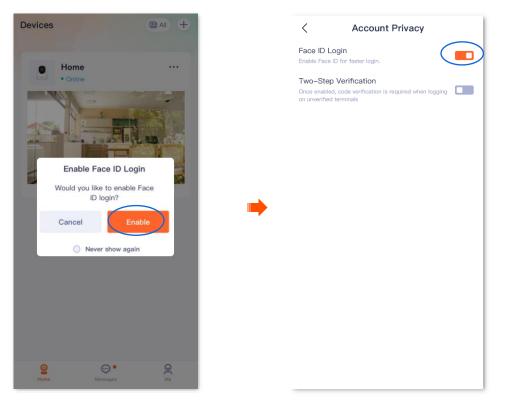
Enable face ID login

Method 1

- **Step 1** Log in to TDSEE App. The system automatically pops up the prompt "Enable Face ID login", tap **Enable**.
- **Step 2** Enable the **Face ID Login** function, and follow the on-screen prompts to scan your face.

\bigcup_{TIP}

If you do not want to enable face ID login, you can tick **Never show again** and tap **Cancel**. The system will no longer prompt.

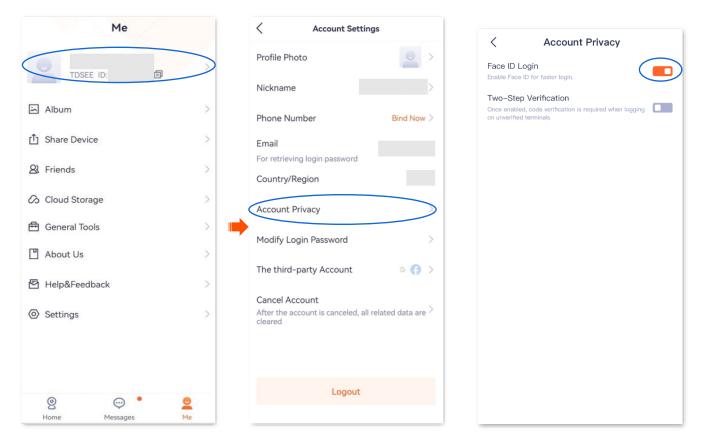




Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

- **Step 1** Log in to TDSEE App. Tap the account on the upper side of the **Me** page.
- **Step 2** Tap **Account Privacy**, enable the **Face ID Login** function, and follow the on-screen prompts to scan your face.



----End

Enable two-step verification

The **TDSEE** App with version 1.5.0 is used for illustrations here.

After the two-step verification function is enabled, if you log in to your **TDSEE** App account on a new terminal device, you need to perform identity verification (obtain the verification code and verify it with the phone number or email address used to register the account). After successful login, the terminal device will appear in the **Verified Terminal** list, which effectively prevents account theft and improve account security.

Method 1

- **Step 1** Log in to TDSEE App. Tap the account on the upper side of the **Me** page.
- **Step 2** Tap **Account Privacy**, and enable the **Two-Step Verification** function.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Me < < Account Privacy Account Settings 2 > Profile Photo Fingerprint Login Enable your fingerprint for quicker login. Ð TDSEE ID: Nickname Two-Step Verification Once enabled, code verification is required wh 🖾 Album logging on unverified terminals Phone Number Bind Now > ☐ Share Device Verified Terminal Email For retrieving login password 8 Friends Country/Region 🐼 Cloud Storage Account Privacy 🛱 General Tools Modify Login Password 💾 About Us G () The third-party Account Help&Feedback Cancel Account Settings After the account is canceled, all related data are cleared Logout ٠ 0 \odot 0 Home Messages Me

----End

Terminal devices that have logged in to the **TDSEE** App account will be displayed in the **Verified Terminal** list, including device model and login time.

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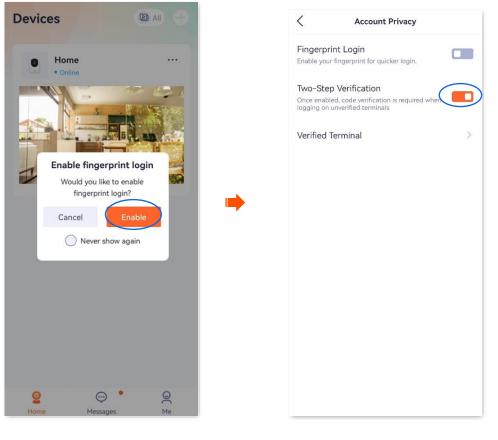
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

The limit of logi	Verified Terminal atly 1 terminals saved. 1 terminals is 10. Once ex ically deletes the least us	Edit ceeded, the ed terminal to	Delete other devices except this phone. After deleting, the TDSEE App account will automatically log out from these terminal devices.
BMH-AN 2023-11-14		This Phone	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

- **Step 1** Log in to TDSEE App. The system automatically pops up the prompt "Enable fingerprint login", tap **Enable**.
- **Step 2** Enable the **Two-Step Verification** function.



----End

Terminal devices that have logged in to the **TDSEE** App account will be displayed in the **Verified Terminal** list, including device model and login time.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Verified Terminal There are currently 1 terminals saved. The limit of login terminals is 10. Once exc system automatically deletes the least use add a new one.	Edit eeded, the d terminal to	Delete other devices except this phone. After deleting, the TDSEE App account will automatically log out from these terminal devices.
BMH-AN10 2023-11-14 09:20:01	This Phone	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Add a camera to TDSEE App

*Q*_{TIP}

Before adding the camera, ensure that the router is connected to the internet successfully and the filter function is disabled.

Method 1: Add a camera through QR code

The **TDSEE** App with version 1.3.0 is used for illustrations here, and the CP3 Pro is used for illustrations here.

Power on the camera. Step 1

> The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting to connect to a 2.4 GHz Wi-Fi network.

Assume that the 2.4 GHz Wi-Fi information of the router is:

- Wi-Fi name: Tenda 123456 _
- Wi-Fi password: UmXmL9UK



Router



Power on the camera

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 2 Add the camera to **TDSEE** App.

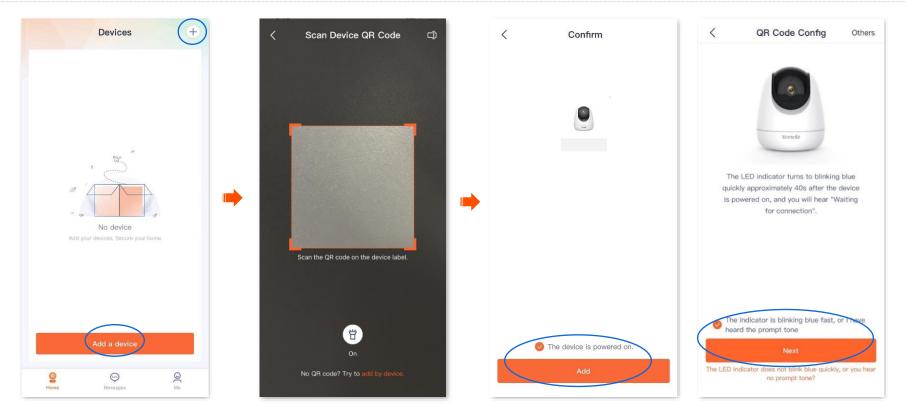


Document Version: V1.5

- (1) Open the **TDSEE** App on a smartphone that is connected to the internet. Enter the homepage, and tap **Add a device** or \bigcirc in the upper right corner of the homepage.
- (2) Scan the **QR code** on the bottom of the camera.
- (3) Confirm and tick The device is powered on. Tap Add.
- (4) Confirm and tick **The indicator is blinking blue fast, or I have heard the prompt tone**, and tap **Next**.

₽_{TIP}

If a prompt pops up asking for access to the camera of your smartphone, please allow it.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

- **2** Connect to the router's Wi-Fi.
 - (1) Tap to navigate to Settings > WLAN of your smartphone. Then connect your smartphone to the 2.4 GHz Wi-Fi network of the router, which is Tenda_123456 in this example.
 - (2) Return to the **TDSEE** App, enter the Wi-Fi password, and tap **Next**.

₽_{TIP}

- You are recommended to connect to the 2.4 GHz Wi-Fi network of the router with the good network quality.
- If a prompt pops up asking for access to the location information of your smartphone, please allow it.

< Connect to	Wi–Fi Network	Settings WL	AN	< Connect to Wi-F	i Network
the [Fi Network for Device GHz WI-FI network	WLAN V Tenda_123456	• ? ()	Select a Wi–Fi N the Devi Only support 2.4 GHz V	се
((:-	τ.			ি Tenda_123456	×
Ð	~			÷	*
N	lext			Next	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

3 Camera scans the App's QR code.

₽TIP

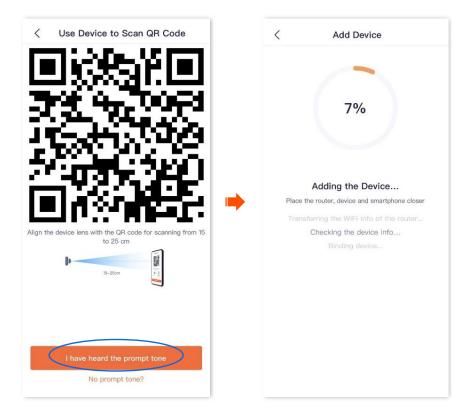
If you do not hear the prompt tone, try the following solutions:

- Try moving the smartphone back and forth to adjust the distance between the screen of the smartphone and the camera, and keep each position for about two seconds.
- Ensure that the camera lens has no shade or blemishes. Remove the protective film (if any) and try again.
- Ensure that the smartphone screen is clear, with no cracks and no reflections.
- (1) Align the lens of the camera with the QR code for scanning from 15 to 25 cm.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

(2) When you hear a prompt tone "Connecting. Please wait", tap I have heard the prompt tone, then the TDSEE App starts to add the device.



Wait a moment, and the camera is added successfully.

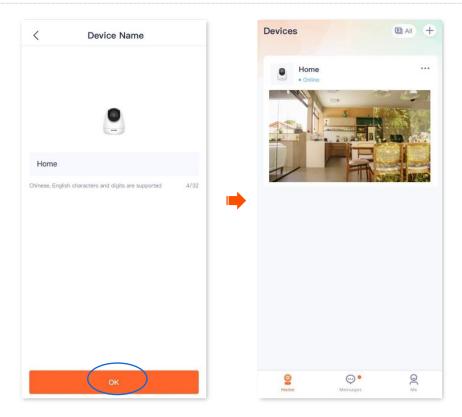
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

4 Name your camera.

You can name your camera, which is **Home** in this example. Tap **OK**.

\bigcup_{TIP}

If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.



----End

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2: Add a camera through one-tap

It is applicable for camera CT6-WCA. The **TDSEE** App with version 1.3.0 is used for illustrations here.

Assume that the 2.4 GHz Wi-Fi information of the router is:

- Wi-Fi name: Tenda_123456
- Wi-Fi password: UmXmL9UK
- **Step 1** Power on the camera.

The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting to connect to a 2.4 GHz Wi-Fi network.

Step 2 Add the camera to **TDSEE** App.

Scan the QR code of the camera	Smartphone connects to the router's Wi-Fi	Camera connects to the router's Wi-Fi	
Name your camera			

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

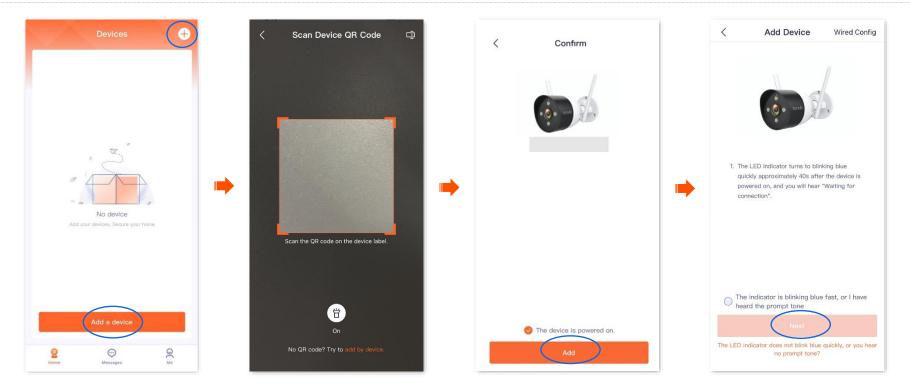
- **1** Scan the QR code of the camera.
 - (1) Open the **TDSEE** App on a smartphone that is connected to the internet. Enter the homepage, tap **Add a device** or + in the upper right corner of the homepage.

Document Version: V1.5

- (2) Scan the **QR code** on the bottom of the camera.
- (3) Confirm and tick **The device is powered on.** Tap **Add**.
- (4) Confirm and tick **The indicator is blinking blue fast, or I have heard the prompt tone,** and tap **Next**.

VTIP

If a prompt pops up asking for access to the camera of your smartphone, please allow it.



- 2 Smartphone connects to the router's Wi-Fi.
- **3** Camera connects to the router's Wi-Fi.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

- (1) Connect to the 2.4 GHz Wi-Fi network of the router, which is **Tenda_123456** in this example.
- (2) Return to the **TDSEE** App, enter the Wi-Fi password, and tap **Next**.

\bigcirc_{TIP}

- You are recommended to connect to the 2.4 GHz Wi-Fi network of the router with the good network quality.
- If a prompt pops up asking for access to the location information of your smartphone, please allow it.

Settings WLAN	Connect to Wi-Fi Network	< Add Device
WLAN	Select a Wi-Fi Network for	
✓ Tenda_123456 ▲ ♥ ① MY NETWORKS	the Device 1. Only support 2.4 GHz WiFI network 2. Choose the WiFI network that the smartphone connects to or the one in the same LAN as it	7%
	Grinnette to or the one in the same Every as it	
		Adding the Device Place the router, device and smartphone closer
	Next	Transferring the WiFl info of the router Checking the device info Binding device

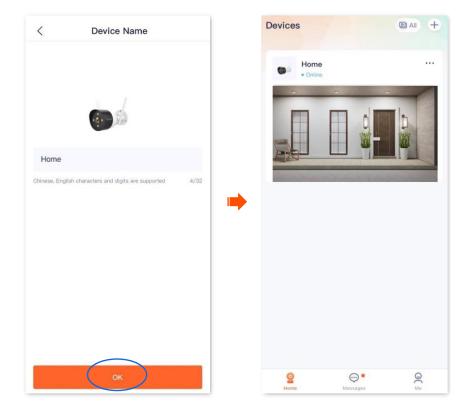
Wait a moment, and the camera is added successfully.

4 Name your camera.

You can name your camera, which is **Home** in this example. Tap **OK**.

₽_{TIP}

If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.



----End

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 3: Add a camera through AP

The **TDSEE** App with version 1.5.0 is used for illustrations here.

Step 1 Power on the camera.

The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting to connect to a 2.4 GHz Wi-Fi network.

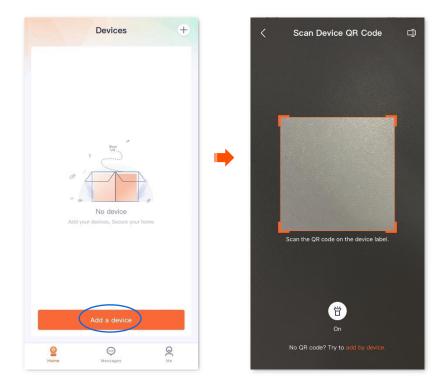
Assume that the 2.4 GHz Wi-Fi information of the router is:

- Wi-Fi name: Tenda_123456
- Wi-Fi password: UmXmL9UK



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

- **1** Scan the QR code of the camera.
 - (1) Open the **TDSEE** App on a smartphone that is connected to the internet. Enter the homepage, tap **Add a device** or (+) in the upper right corner of the homepage.
 - (2) Scan the **QR code** on the bottom of the camera.



₽TIP

If a prompt pops up asking for access to the camera of your smartphone, please allow it.

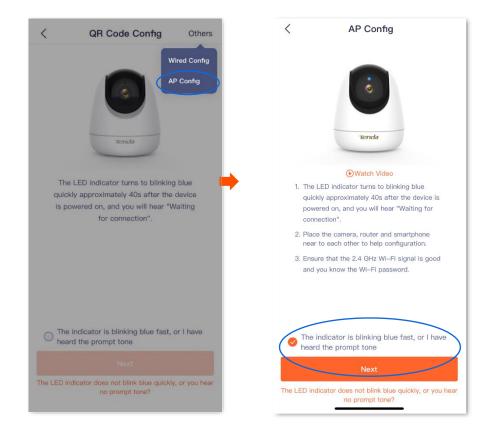
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

(3) Confirm and tick **The device is powered on.** Tap **Add**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

- 2 Select AP configuration.
 - (1) Tap **Others** in the upper right corner, then select **AP Config**.
 - (2) Confirm and tick **The indicator is blinking blue fast, or I have heard the prompt tone**, and tap **Next**.



3 Smartphone connects to the router's Wi-Fi.

Tap • to go to **Settings** > **WLAN** of your smartphone. Then connect to the 2.4 GHz Wi-Fi network of the router, which is **Tenda_123456** in this example.

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4 Camera connects to the router's Wi-Fi. Return to the **TDSEE** App, enter the Wi-Fi password, and then tap **Next**.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Connect to the router's Wi-Fi Settings Connect to the router's Wi-Fi WLAN < Connect to the router's Wi-Fi WLAN Connect to the router's Wi-Fi Only support 2.4 GHz Wi-Fi network Only support 2.4 GHz Wi-Fi network Tenda_123456 🕽 🕈 🚺 중 Select or enter Wi−Fi \mathbf{v} Tenda_123456 . 🖶 Wi–Fi password \odot 🗄 UmXmL9UK \odot Wi-Fi network unavailable. Tap to select a 2.4GHz Wi-Fi and Leave Password blank if the WiFi is unecrypted connect your phone to it, or enter the 2.4GHz Wi-Fi name manually. Next () Unable to connect wi Wi-Fi 1. Ensure that your mobile phone is connected to the Wi-Fi you want to join. 2. Check if the Location Service has been enabled. Some phone brands and models require to authorize Precise Location permission. To improve the success rate of network connection, you are recommended to enable it when adding devices.

₽

- You are recommended to connect to the 2.4 GHz Wi-Fi network of the router with the good network quality.
- The Location Service needs to be enabled.
- If a prompt pops up asking for access to the location information of your smartphone, please allow it.

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

5 Smartphone connects to the camera's Wi-Fi.

Confirm the on-screen prompt, and tap Join. The smartphone starts to connect to the camera's Wi-Fi.

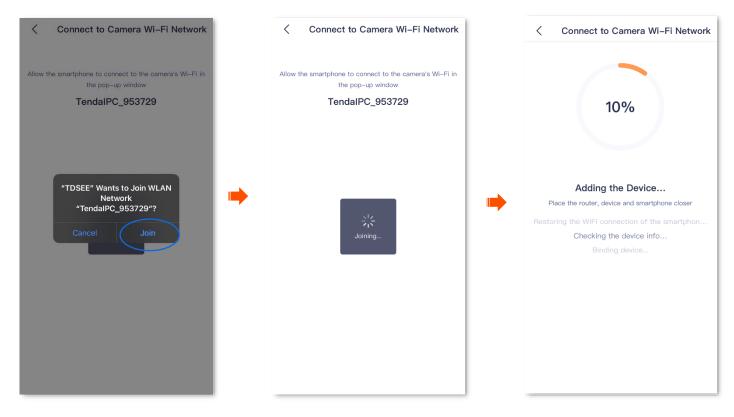
₽_{TIP}

• The SSID is **TendaIPC_XXXXXX**, and **XXXXXX** indicates the last six characters of its UUID which can be found on the bottom of the camera.

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• If the prompt does not pop up, go to Settings > WLAN of your smartphone , and connect to the Wi-Fi name of the camera manually.

The **TDSEE** App is adding the camera.



Wait a moment, and the camera is added successfully.

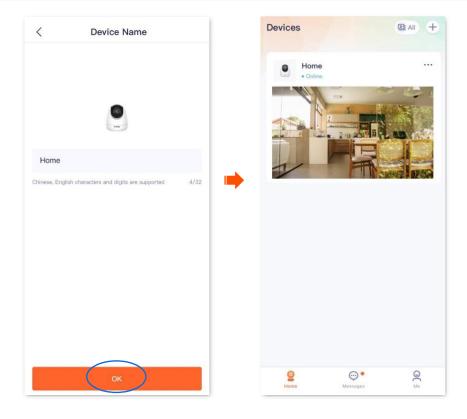
6 Name your camera.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

You can name your camera, which is **Home** in this example, and tap **OK**.

₽TIP

If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.



----End

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 4: Add a camera in a wired manner

The **TDSEE** App with version 1.3.0 is used for illustrations here.

₽TIP

After adding the camera successfully through Wired Config:

- Do not disconnect the Ethernet cable between the camera and the router. You can connect the camera with an Ethernet cable to the LAN port of another router that can access the internet.
- If you want to manage the camera in a wireless manner, you can configure the Wi-Fi that is connected to the internet successfully. Refer to modify the Wi-Fi settings for details. Settings completed, you can unplug the Ethernet cable between the camera and the router.

Assume that the Wi-Fi name and Wi-Fi password of the router are:

- Wi-Fi name: Tenda_123456
- Wi-Fi password: UmXmL9UK
- **Step 1** Connect the smartphone to the Wi-Fi network of the router, which is **Tenda_123456** in this example.
- Step 2 Power on the camera. The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting for connection.
- **Step 3** Connect the LAN port of the camera to the LAN port of the router using an Ethernet cable.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

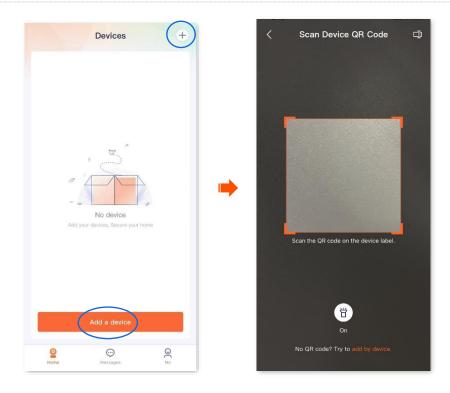
Step 4 Add the camera to **TDSEE** App.



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₽TIP

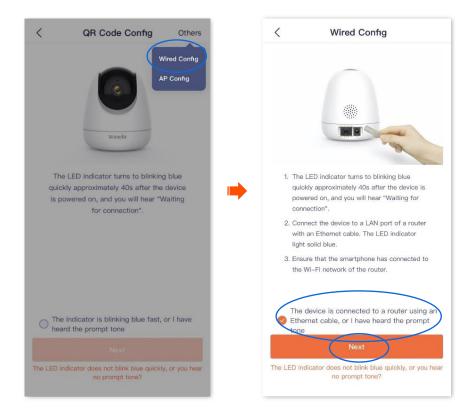
If a prompt pops up asking for access to the camera of your smartphone, please allow it.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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- 2 Select the wired configuration.
 - (1) Tap **Others** in the upper right corner, then select **Wired Config**.
 - (2) Confirm and tick **The device is connected to a router using an Ethernet cable, or I have heard the prompt tone**, and tap **Next**.



3 Select the camera that you want to add, then tap **Next**. The **TDSEE** App is adding the device.

Wait a moment, and the camera is added successfully.

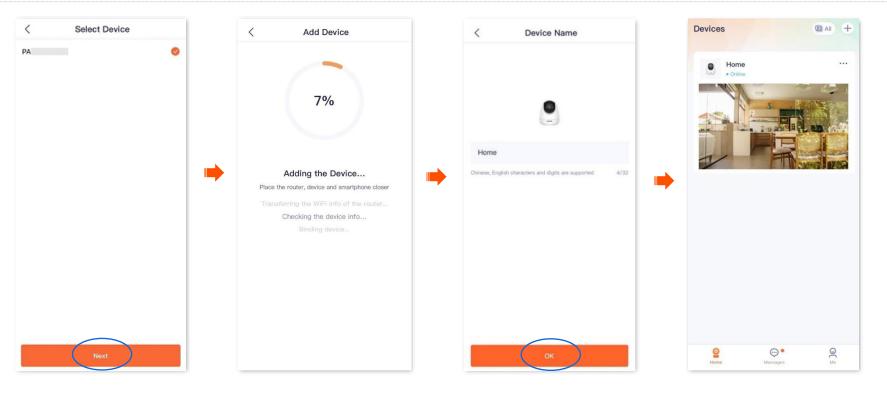
₽_{TIP}

The default name of the camera is the UUID, which UUID can be found on the bottom label of the device.

4 Name your camera.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

You can name your camera, which is **Home** in this example. Then tap **OK**.



If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.

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----End

Method 5: Add a camera through UUID

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Step 1 Power on the camera.

The LED indicator lights solid red after the camera is powered on. When the LED indicator blinks blue quickly, the camera is waiting to

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

connect to a 2.4 GHz Wi-Fi network.

Assume that the 2.4 GHz Wi-Fi information of the router is:

- Wi-Fi name: Tenda_123456
- Wi-Fi password: UmXmL9UK



Camera scans the App's QR code

Step 2 Add the camera to **TDSEE** App.



Connect to the router's Wi-Fi

Power on the camera

- **1** Select the UUID configuration and enter the UUID of the camera.
 - (1) Open the **TDSEE** App on a smartphone that is connected to the internet. Enter the homepage, and tap **Add a device** or \bigcirc in the upper right corner of the homepage.
 - (2) Tap on the upper-right corner of the **Scan Device QR Code** page.

Select the UUID configuration and enter the UUID of the camera

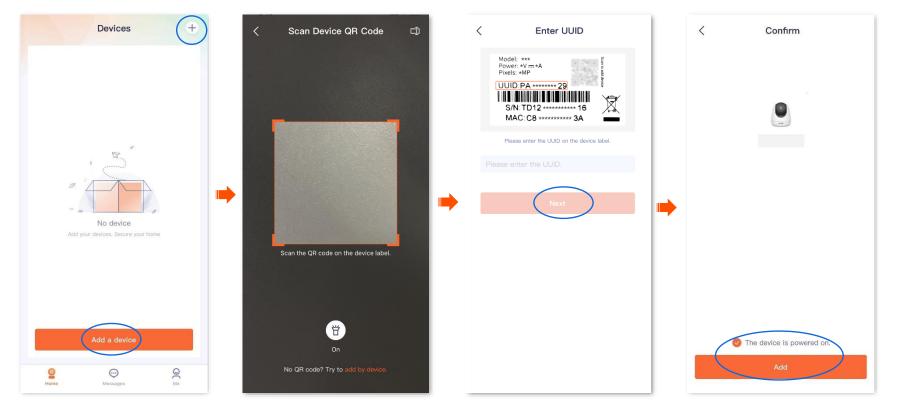
(3) Enter the UUID of the camera, and the UUID can be found on the bottom label of the camera. Tap **Next**.

Name your camera

(4) Confirm and tick The device is powered on. Tap Add.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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- 2 Connect to the router's Wi-Fi.
 - (1) Tap to navigate to Settings > WLAN of your smartphone. Then connect your smartphone to the 2.4 GHz Wi-Fi network of the router, which is Tenda_123456 in this example.
 - (2) Return to the **TDSEE** App, enter the Wi-Fi password, and tap **Next**.

$\bigtriangledown_{\mathsf{TIP}}$

- You are recommended to connect to the 2.4 GHz Wi-Fi network of the router with the good network quality.
- If a prompt pops up asking for access to the location information of your smartphone, please allow it.

< Connect to W	Vi-Fi Network	Settings WLAN	 < Connect to Wi-Fi	Network
Select a Wi–F the D Only support 2.4 G		WLAN V Tenda_123456	Select a Wi–Fi Ne the Devic Only support 2.4 GHz Wi-	e
((:-	•		🤶 Tenda_123456	1
ę	~	 	Ð	2
Ne	ext		Next	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

3 Camera scans the App's QR code.

₽TIP

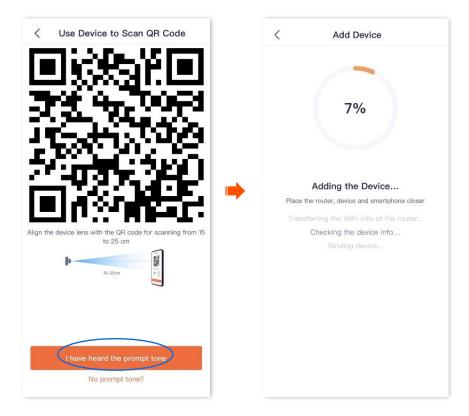
If you do not hear the prompt tone, try the following solutions:

- Try moving the smartphone back and forth to adjust the distance between the screen of the smartphone and the camera, and keep each position for about two seconds.
- Ensure that the camera lens has no shade or blemishes. Remove the protective film (if any) and try again.
- Ensure that the smartphone screen is clear, with no cracks and no reflections.
- (1) Align the lens of the camera with the QR code for scanning from 15 to 25 cm.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

(2) When you hear a prompt tone "Connecting. Please wait", tap I have heard the prompt tone, then the TDSEE App starts to add the device.



Wait a moment, and the camera is added successfully.

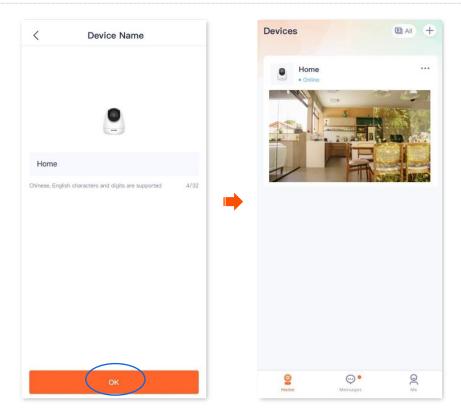
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

4 Name your camera.

You can name your camera, which is **Home** in this example. Tap **OK**.

\bigcup_{TIP}

If it is the first time to use a new camera, name the camera and tap **Next**, the **Free Cloud Storage** page will pop up, you can get it as required.



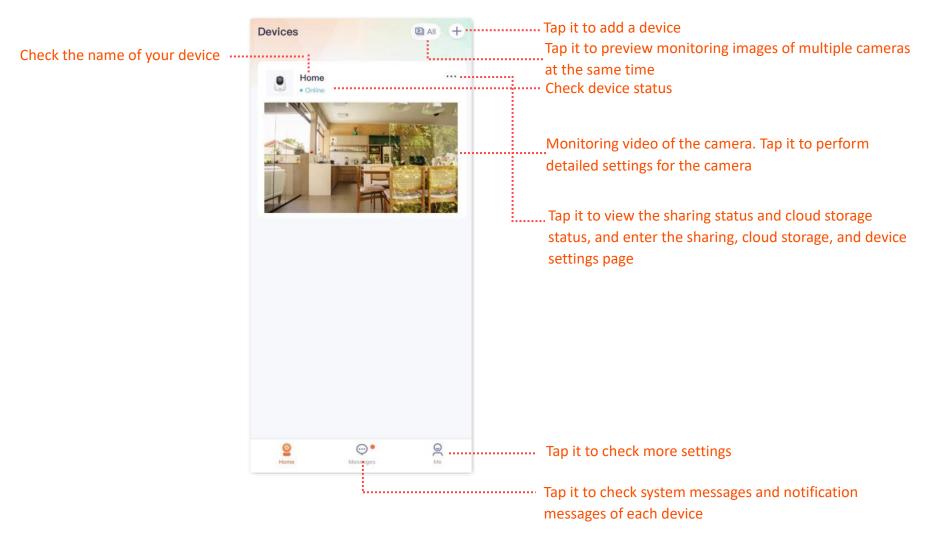
----End

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Home page

The **TDSEE** App with version 1.3.0 is used for illustrations here.

By default, the Homepage is displayed after you log in to the TDSEE App. You can preview all devices under this account, or add a device, and so on.



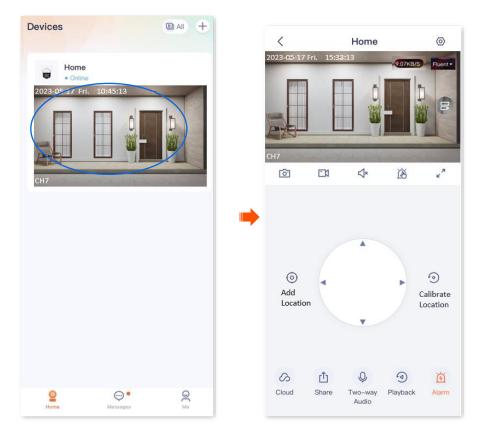
Basic settings

The **TDSEE** App with version 1.1.11 is used for illustrations here.

Monitoring operation

Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example, then you can perform basic settings.

If you want to scale up any part of the video, you can double-tap the video and slide, or use the pinch-to-zoom gesture to see the details.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Parameter description

Parameter	Description
\odot	Tap it to shutter or unshutter the camera lens. By default, the camera lens is unshuttered. After the camera lens is shuttered, the video image is disabled. At the same time, the camera lens automatically rotates downward to hide and no longer monitors.
日	Tap it to turn on or off the light. By default, the light is off. It is applicable for the full-color version camera.
6	Screenshots. Tap it to save the screenshot of the current monitoring image to TDSEE <u>Album</u> .
E 1	Recording. Tap it to start recording, and tap it again to stop recording. Successful recordings are automatically saved to TDSEE <u>Album</u> .
√ ×/ ↓ ;	Tap it to enable or disable the camera audio. By default, the audio is disabled.
<u>نه</u> ، ب	Manual alarm. After the button is tapped, the camera will alarm through sound and light, and automatically count down. When the countdown ends, the alarm ends.
7 K	Tap it to view the image in full screen.
Fluent -	Tap it to change the video clarity. High resolution requires high bandwidth. Please select it as required.
	Multiple image preview. Tap it to select multiple cameras to preview images at the same time.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Parameter	Description
	Image within image. Tap it to keep the camera preview image on the screen. Tap the upper-left corner of the screen to close it.
	Only available for the Android system. To normally use this function, please allow the TDSEE App to be displayed on the upper layer of other applications on your smartphone.
6	Add location.
Ø	Tap it to add a specified monitoring location for the camera.
· · · · ·	Location selection panel.
×	Tap it to adjust the monitoring position of the camera.
	Calibrate location.
	Tap it to calibrate the lens of the camera to the default location.
\bigcirc	
C	If the monitoring position changes owing to external forces, such as manual rotation, to ensure that the location recorded by the TDSEE App matches the actual location of the camera, it is recommended to perform the Calibrate Location operation before selecting the monitoring location of the camera through the TDSEE App.
0	Cloud storage service.
	After the cloud storage service is subscribed, the monitoring videos will be uploaded to the cloud and you can watch and edit cloud storage videos as required.
r 1 ⊐	Share devices or add friends.
Ľ	Tap it to share the device with others for management. Only members with registered accounts could be shared.

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

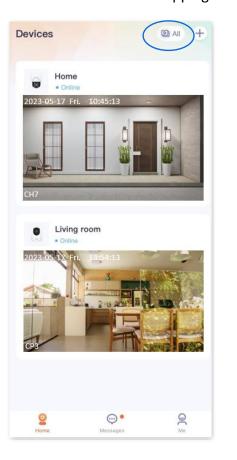
Parameter	Description
	Two-way audio or voice input mode.
0, / 🔍	You can change modes in the lower left corner of the settings page, and you can <u>adjust the volume of the microphone and</u> <u>speaker of the camera</u> in the lower right corner.
Υ / ·	• Two-way Audio: Tap to realize real-time communication between TDSEE App and the camera. Tap again to end the call.
	• Voice Input: Press and hold this button to talk to the camera from the TDSEE App. Release the button to end the talk.
3	Playback.
	Tap it to check monitoring videos stored on a Micro SD card.
	Alarm.
5 / 5	Tap it to set up alarm-related parameters of the camera. Refer to <u>Set up Alarm</u> for details.

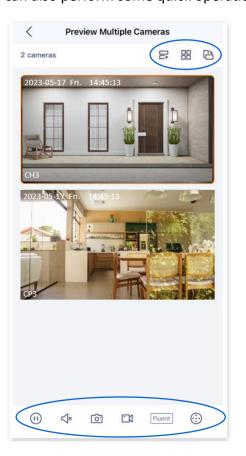
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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Preview multiple images at the same time

Log in to the TDSEE App and tap and tap in the upper right corner of the homepage to preview the real-time monitoring images of all online cameras at the same time. After tapping an image, you can also perform some quick operations on the camera.





Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Parameter description

Parameter	Description
₽	Tap it to add or delete the monitoring image.
81/Ⅲ	Tap it to watch the monitoring image in list (large picture) or grid (small picture).
ß	Tap it to watch the monitoring image of the selected camera in landscape or portrait.
(1) / ()	Tap it to play back or pause the monitoring video for the selected camera.
</</th <th>Tap it to enable or disable the camera audio. By default, the audio is disabled.</th>	Tap it to enable or disable the camera audio. By default, the audio is disabled.
۲ <u>۵</u> ۶	Screenshots.
	Tap it to save the screenshot of the current monitoring image to TDSEE <u>Album</u> .
	Recording.
	Tap it to start recording, and tap it again to stop recording. Successful recordings are automatically saved to TDSEE Album.
Fluent -	Tap it to change the video clarity. High resolution requires high bandwidth. Please select it as required.
\bigcirc	Location selection panel.
0	Tap it to adjust the monitoring position of the camera.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Parameter	Description
Q / <u>Q</u> "	Two-way audio or voice input mode.
	You can change modes in the lower left corner of the settings page, and you can <u>adjust the volume of the microphone and speaker of the camera</u> in the lower right corner.
	• Two-way Audio: Tap to realize real-time communication between TDSEE App and the camera. Tap again to end the call.
	• Voice Input: Press and hold this button to talk to the camera from the TDSEE App. Release the button to end the talk.

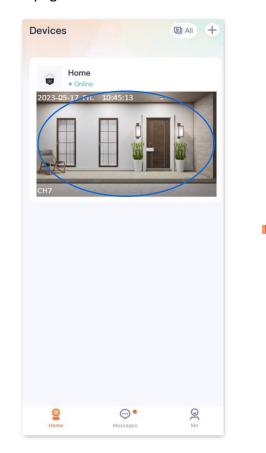
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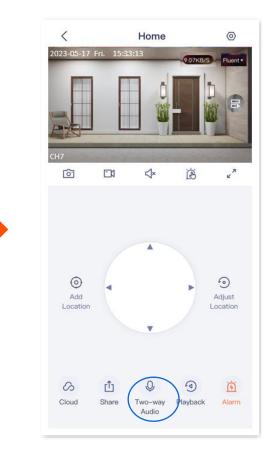
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Set up calling mode (Example: CH7-WCA)

The **TDSEE** App with version 1.1.11 is used for illustrations here.

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap $\sqrt{2}$ in the bottom of the page.





Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

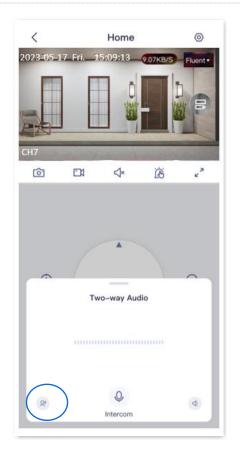
Step 2 Tap the icon in the lower-left corner to switch to the two-way audio or voice input mode as required.

₽TIP

• **Two-way Audio:** Tap to realize real-time communication between **TDSEE** App and the camera. Tap again to end the call.

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• Voice Input: Press and hold this button to talk to the camera from the TDSEE App. Release the button to end the talk.



----End

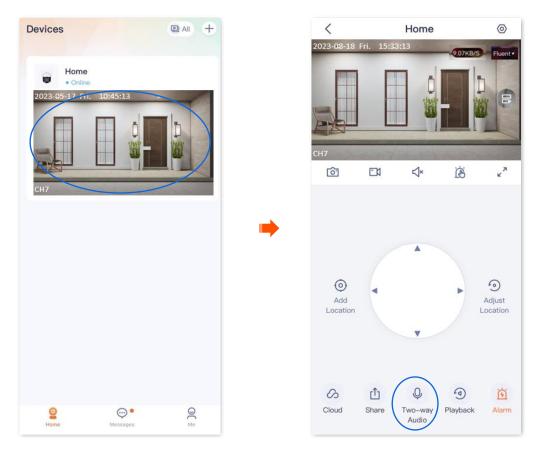
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Set up the volume of the microphone and speaker (Example: CH7-WCA)

The **TDSEE** App with version 1.1.11 is used for illustrations here.

Method 1

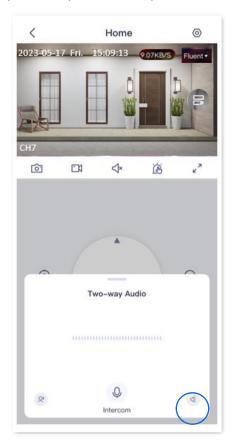
Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap $\sqrt{2}$ in the bottom of the page.

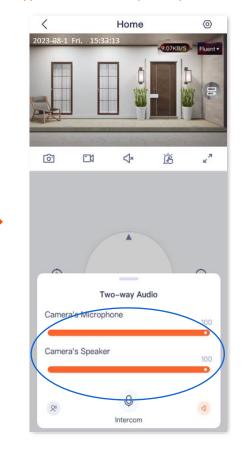


Step 2 Tap the volume icon < in the lower right corner, then adjust the volume of the microphone and speaker of the camera as required.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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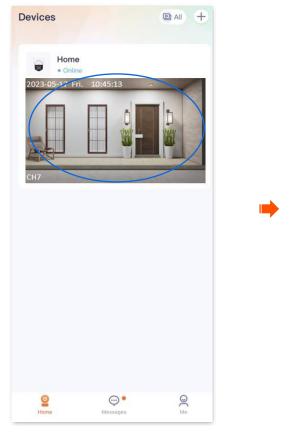


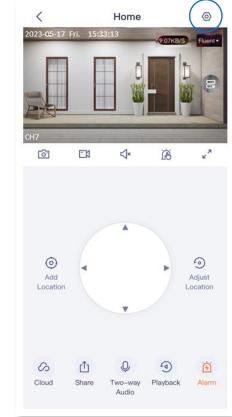
----End

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

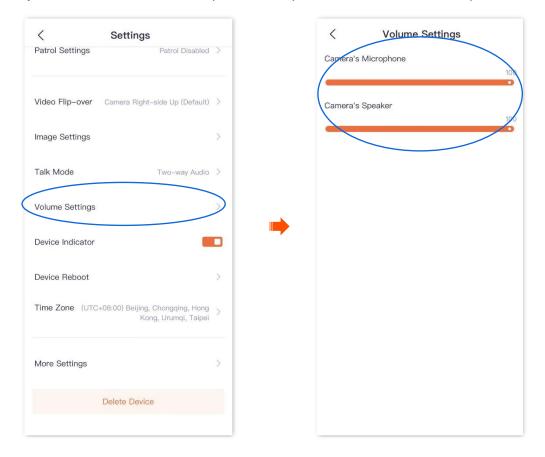
Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap () in the upper right corner of the page.





Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

- **Step 2** Slide down to find and tap **Volume Settings**.
- **Step 3** Adjust the volume of the microphone and speaker of the camera as required.



----End

This guide is for reference only and does not imply that the product supports all functions in the guide. Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Name your camera

The **TDSEE** App with version 1.3.0 is used for illustrations here.

- **Step 1** Log in to TDSEE App, and enter the settings page of the camera.
 - Method 1: Find the camera you want to set up alarm on the homepage, which is Home in this example, tap *** on the right corner, and tap Device Settings.
 - Method 2: Find the camera you want to set up alarm on the homepage, which is **Home** in this example, and tap **Settings** (^(O)) in the upper-right corner.
- **Step 2** Tap **Device Name**, name your camera as required, then tap **Save**.

Settings
Home
ion >
de
>
Subscribed >
>
IS
Camera Right-side Up (Default) >
ision Auto >

----End

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Check the basic information of your device

The TDSEE App with version 1.3.0 is used for illustrations here.

- **Step 1** Log in to TDSEE App, and enter the settings page of the camera.
 - Method 1: Find the camera you want to check the basic information on the homepage, which is **Home** in this example, tap on the right corner, and tap **Device Settings**.
 - Method 2: Find the camera you want to check the basic information on the homepage, which is **Home** in this example, and tap **Settings** ((())) in the upper-right corner.
- **Step 2** Tap **Device Information**, then you can check the basic information of the camera, such as the device model, IP address and MAC address.

< Settings < Device I		< Device Informa	tion
Basic Information		Model	CP3Pro
Device Name Home	>	Device UUID	
Device Information		Wi-Fi	Tenda_123456
Firmware Upgrade	>	Firmware Version	
Smart Alarm		IP Address	192.168.222.157
Alarm	>	MAC Address	
Storage Settings		Storage	92.67GB Available
Cloud Storage Subscribed	>	Uptime	3h 19m
Local Storage	>	optillo	011011
Audio & Video Settings			
Video Flip-over Camera Right-side Up (Default)	>		
Infrared Night Vision Auto	>		

----End

Parameter description

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Parameter	Description
Model	Specifies the model of camera.
Device UUID	Universal Unique Identifier (UUID) identifies the uniqueness of the camera. When adding a camera through the TDSEE App, you can add it using the UUID number.
Wi-Fi	Specifies the name of the Wi-Fi to which the camera is connected.
Firmware Version	Specifies the system firmware version of the camera.
IP Address	Specifies the IP address obtained by the camera from the upper-layer DHCP server. If the camera supports web management, the IP address is also the management IP address of the camera. Users on the same LAN as the camera can use this IP address to log in to the web UI of the camera.
MAC Address	Specifies the MAC address of the camera.
Storage	Specifies the remaining storage space of the MicroSD card.
Uptime	Specifies the duration of continuous running since the camera was last activated.

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This guide is for reference only and does not imply that the product supports all functions in the guide. Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Modify the Wi-Fi settings

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Tap the specific device on the homepage, tap \bigcirc in the upper right corner, then find **Wi-Fi Settings**.

You can modify information about the Wi-Fi to which the device is connected.

Before modifying or configuring the Wi-Fi settings of your camera, ensure that the camera status is online.

Scenario: The current monitoring videos of the camera are not smooth, so you want to change the Wi-Fi network to which the camera is connected.

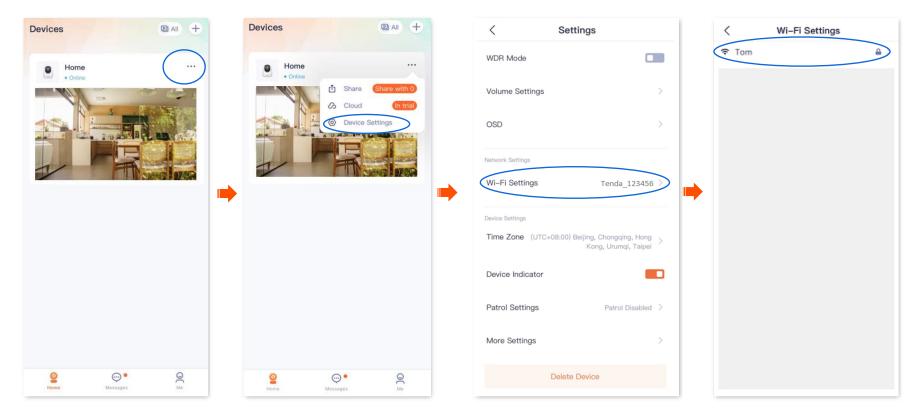
Requirement: Ensure that the camera can monitor normally and the monitoring video is smooth.

Solution: You need to connect to another 2.4 GHz Wi-Fi network. Assume that the Wi-Fi name is **Tom**, and the Wi-Fi password is **Tom12345**. The **Wi-Fi Settings** function can meet this requirement.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 1 Log in to TDSEE App, and enter the settings page of the camera.

- Method 1: Find the camera you want to modify the Wi-Fi settings on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to modify the Wi-Fi settings on the homepage, which is **Home** in this example, and tap **Settings** ((\odot)) in the upper-right corner.
- **Step 2** Tap **Wi-Fi Settings**, then select a new Wi-Fi network, which is **Tom** in this example.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Enter the Wi-Fi password of the Wi-Fi network, which is **Tom12345** in this example, and tap **Connect**. Wait for 1 to 2 minutes till it can monitor normally after the camera successfully establishes the connection again.

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<	Wi-F	i Settings	
~ 000	4444	Tom	
🗢 PS			≜ >
🗢 Te		0	>
† ₽	Cancel	Connect	>
	_		

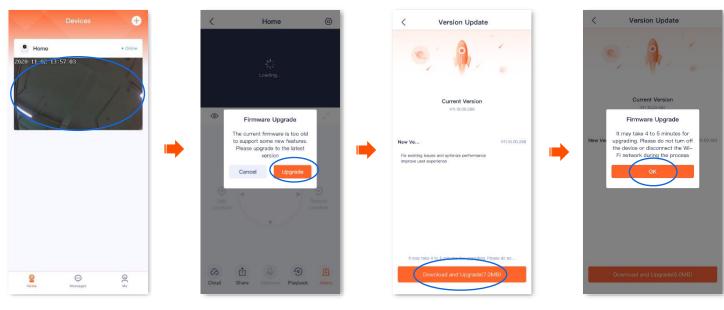
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Upgrade device software

Tenda is devoted to constantly improving and innovating products to provide users with a smoother online experience. The device can achieve new functions or more stable performance through firmware upgrades. Upgrade the firmware if a new firmware version is detected.

During the upgrade, do not cut off the power or disconnect the device from the internet, otherwise, the upgrade may fail and damage the device.

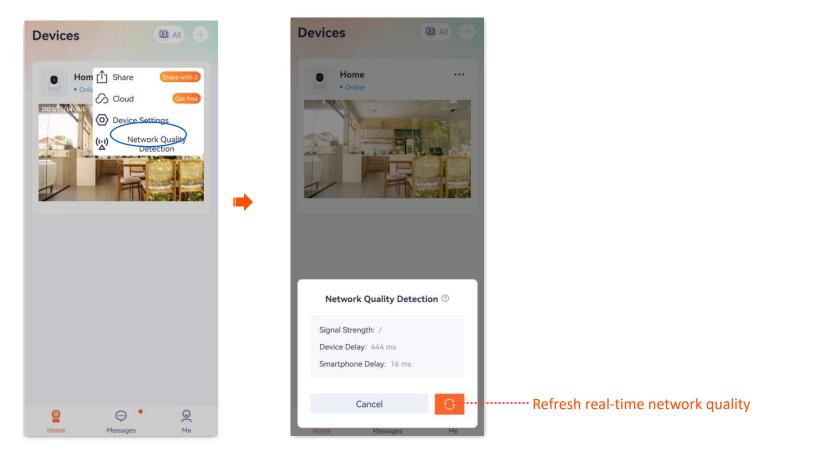
- **Step 1** Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. The firmware upgrade window will pop up if a new firmware version is detected. Tap **Upgrade**.
- **Step 2** Tap **Download and Upgrade**, and tap **OK** in the pop-up window. The **TDSEE** App will download the firmware and upgrade automatically. After upgrading successfully, the device will automatically reboot.



Detect network quality

The **TDSEE** App with version 1.5.0 is used for illustrations here.

- Step 1 Log in to TDSEE App. Find the camera that you want to detect network quality on the homepage, which is the camera Home in this example. Tap ••• in the right corner.
- **Step 2** Tap **Network Quality Detection**. The system will detect the current network quality of the camera.



This guide is for reference only and does not imply that the product supports all functions in the guide. Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Set up alarm (Example: CP3 Pro)

The **TDSEE** App with version 1.3.0 is used for illustrations here.

After the alarm function is enabled, the camera can send alarm messages and monitoring images to **TDSEE** App according to the <u>alarm type</u>. You can check specific messages on the <u>message</u> page.

Method 1

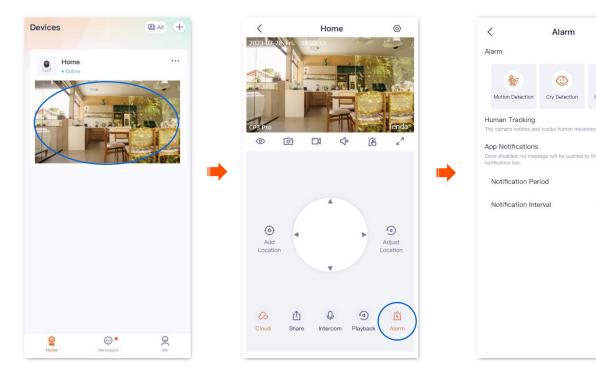
Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Alarm** in the lower right corner.

All Day

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Pet Detection

Step 2 Modify the relevant parameters according to the actual conditions.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Parameter description

Parameter		Description
Alarm		Specifies whether to enable the alarm function.
	Motion Detection	When an image change is detected, the camera will send alarm information and monitoring image to TDSEE App.
	Human Detection	When human is detected, the camera will send alarm information and monitoring images to TDSEE App.
		₽ _{TIP}
		Human detection and vehicle detection are configured only when Motion Detection is enabled.
Motion Detection	Sensitivity	Specifies the detection sensitivity of the camera. You can select it as required.
	Alarm Period	Specifies the period in which the camera generates alarms.
	Alarmirenou	You can select the period preset by the system, or customize it as required.
		 Alarm Prompt Tone: Specifies the alarm prompt tone of the camera. You can select mute or audio preset by the system, or custom audio.
	Sound & Light Alarm	If the prompt tone is not mute, the camera produces an audio alert when an alarm is detected.
		 White Flashlight: Specifies whether to enable the white flashlight function. The camera flashes white when the alarm is detected.
	Cry Detection	 When crying is detected, the camera will send alarm information and monitoring image to TDSEE App.
Cry Detection/Pet Detection	Pet Detection	 When a pet is detected, the camera will send alarm information and monitoring image to TDSEE App.
	Sensitivity	Specifies the detection sensitivity of the camera. You can select it as required.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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Parameter	Description
Alarm Period	Specifies the period in which the camera generates alarms.
	You can select the period preset by the system, or customize it as required. After the function is enabled, when human activity is detected, the TDSEE App tracks and follows
Human Tracking	the subject.
APP Notifications	After the function is enabled, when an image change is detected, the camera will send notifications and monitoring images to the TDSEE App during the Alarm Period .
Notification Period	Specifies the period for receiving an alarm notification in the notification bar. This parameter can be configured only when APP Notifications is enabled.
Notification Interval	Specifies the interval for receiving an alarm notification in the notification bar. This parameter can be configured only when APP Notifications is enabled.

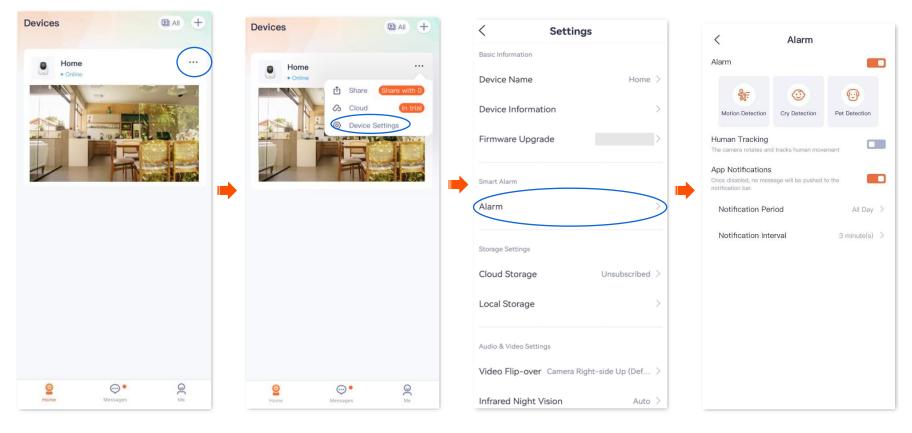
Method 2

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to set up alarm on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to set up alarm on the homepage, which is **Home** in this example, and tap **Settings** ((③)) in the upper-right corner.
- **Step 2** Modify the relevant parameters according to the actual conditions.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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This guide is for reference only and does not imply that the product supports all functions in the guide. Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

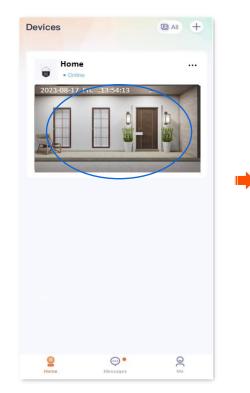
Set up alarm (Example: CH7-WCA)

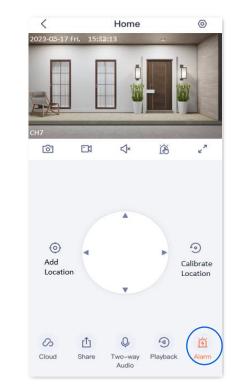
The **TDSEE** App with version 1.3.0 is used for illustrations here.

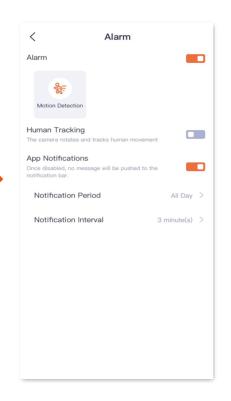
After the alarm function is enabled, the camera can send alarm messages and monitoring images to **TDSEE** App according to the <u>alarm type</u>. You can check specific messages on the <u>message</u> page.

Method 1 (Recommended)

- **Step 1** Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Alarm** in the lower right corner.
- **Step 2** Modify the relevant parameters according to the actual conditions.







Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Parameter description

Parameter		Description
Alarm		Specifies whether to enable the alarm function.
Motion Detection	Motion Detection	When an image change is detected, the camera will send alarm information and monitoring images to TDSEE App.
	Human Detection	When human is detected, the camera will send alarm information and monitoring image to TDSEE App.
		Vehicle Detection : When a vehicle is detected, the camera will send alarm information and monitoring image to TDSEE App.
	Vehicle Detection	₽ _{TIP}
		Human detection and vehicle detection are configured only when Motion Detection is enabled.
	Sensitivity	Specifies the detection sensitivity of the camera. You can select it as required.
		 Alarm Prompt Tone: Specifies the alarm prompt tone of the camera. You can select mute or audio preset by the system, or custom audio.
	Sound & Light Alarm	If the prompt tone is not mute, the camera produces an audio alert when an alarm is detected.
		 White Flashlight: Specifies whether to enable the white flashlight function. The camera flashes white when the alarm is detected.
Human Tracking		After the function is enabled, when human activity is detected, the TDSEE App tracks and follows the subject.
App Notifications		After the function is enabled, when an image change is detected, the camera will send notifications and monitoring images to the TDSEE App during the Alarm Period .

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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Parameter	Description
Notification Period	Specifies the period for receiving an alarm notification in the notification bar. This parameter can be configured only when APP Notifications is enabled.
Notification Interval	Specifies the interval for receiving an alarm notification in the notification bar. This parameter can be configured only when APP Notifications is enabled.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to quit sharing on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to quit sharing on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Tap **Alarm**, then modify the relevant parameters as required.

Devices DAI +	Devices Dati +	< Settings	< Alarm
Home	Home • Online	Basic Information Device Name Home >	Alarm
2023-08-17 Fri13:54:13	Cloud Get free	Device Information	Motion Detection
		Firmware Upgrade	Human Tracking The camera rotates and tracks human movement
		Smart Alarm	App Notifications Once disabled, no message will be pushed to the notification bar.
		Alarm	Notification Period All Day >
		Storage Settings	Notification Interval 3 minute(s) >
		Cloud Storage Unsubscribed >	
		Local Storage	
		Audio & Video Settings	
2	2 •••	Video Flip-over Camera Right-side Up (Def >	
Home Messages Me	Home Messages Me	Infrared Night Vision Auto >	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

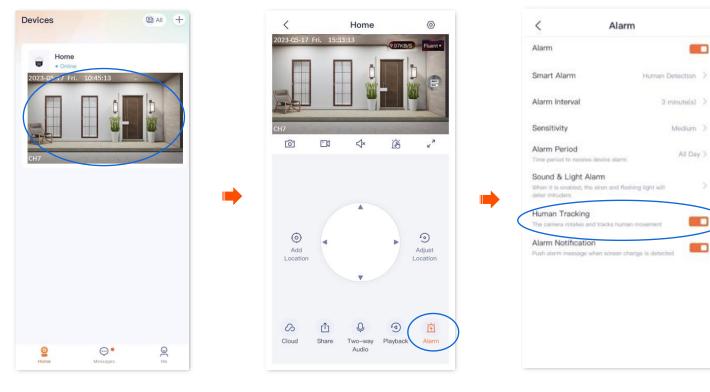
Enable human tracking (Example: CH7-WCA)

The **TDSEE** App with version 1.1.11 is used for illustrations here.

After the human tracking function is enabled, when the camera detects figure movement, the camera tracks and follows the subject.

Method 1 (Recommended)

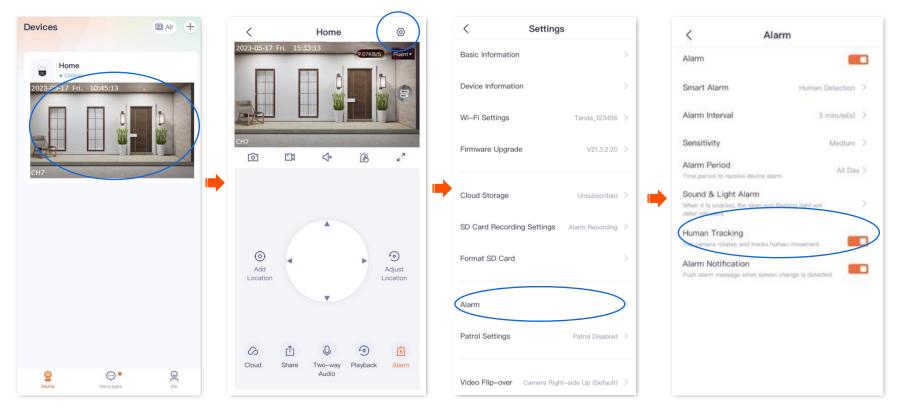
- **Step 1** Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Alarm** in the lower right corner.
- **Step 2** Enable **Human Tracking**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

- **Step 1** Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap () in the upper right corner.
- Step 2 Tap Alarm, and enable Human Tracking.



This guide is for reference only and does not imply that the product supports all functions in the guide. Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Cloud

The **TDSEE** App with version 1.3.0 is used for illustrations here.

After you subscribe to the cloud storage service, the monitoring videos of the device will be stored on the cloud. You can check the video anytime anywhere.

Cloud storage service description:

- Cloud storage service is only applicable to Tenda IP cameras and NVR channels.
- The price of the cloud storage service is subject to that displayed on the **TDSEE** App page.
- At least 4 Mbps network bandwidth is required.
- The cloud storage service type of the camera refers to detection recording.
- The package types include subscription packages (automatic renewal, such as monthly plan) and standard packages (a one-time payment, such as for one month). You can cancel the automatic renewal service at any time. After cancellation, no further deduction will be made upon expiration.
- You can enjoy free cloud storage service (7 Days Detection Recording) for 3 months upon the first activation of the cloud service.
- Package service effective priority: Subscription package > Standard package > Free cloud storage package.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Subscribe to the cloud storage service

₽_{TIP}

Russia supports coupon code redemption.

Method 1 (Recommended)

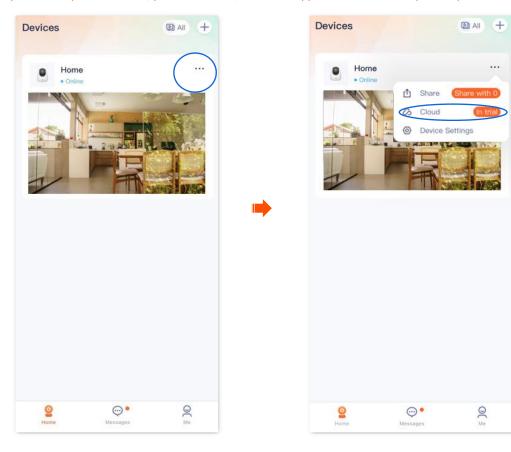
\bigcirc_{TIP}

The 3-month free cloud storage is taken as an example here. It is for reference only.

- **Step 1** Log in to TDSEE App. Find the camera that you want to buy cloud storage service on the homepage, which is the camera **Home** in this example. Tap ••• in the right corner.
- **Step 2** Tap **Cloud**. The following figure uses the 3-month free cloud storage as an example. It is for reference only.

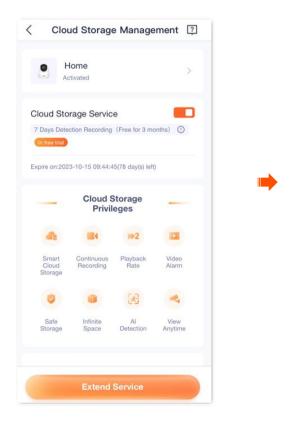
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Tap **Extend Service**, and follow the on-screen instructions to subscribe to the cloud storage service package. After subscribing successfully, the service is activated immediately.

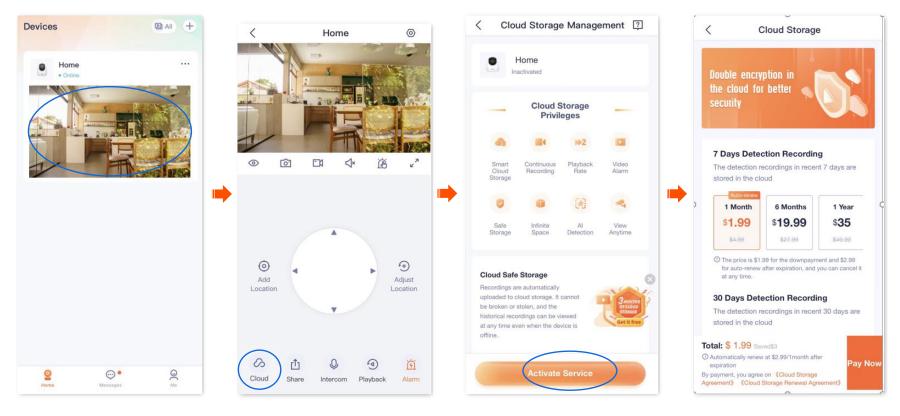




Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

- Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Cloud**
- **Step 2** Tap **Activate Service**, and follow the on-screen instructions to subscribe to the cloud storage service package. After subscribing successfully, the service is activated immediately.



----End

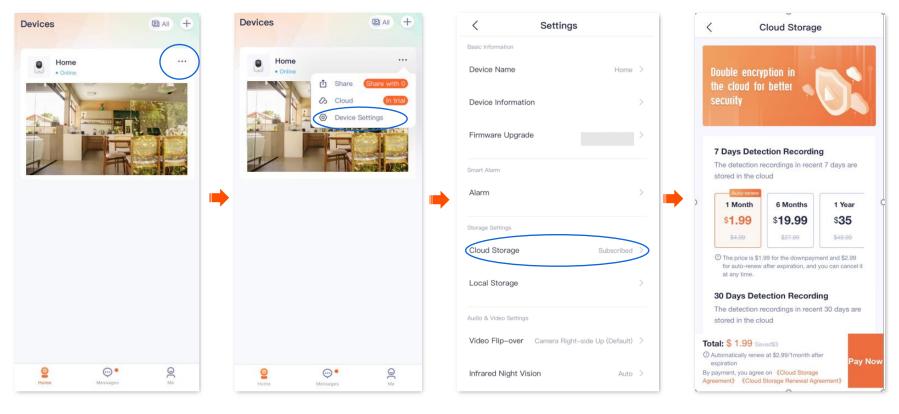
Method 3

- **Step 1** Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)
 - Method 1: Find the camera you want to purchase the cloud storage service on the homepage, which is **Home** in this example, tap •••

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

on the right corner, and tap **Device Settings**.

- Method 2: Find the camera you want to purchase the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (②) in the upper-right corner.
- **Step 2** Tap **Cloud Storage**, and follow the on-screen instructions to subscribe to the cloud storage service package. After subscribing successfully, the service is activated immediately.



----End

Method 4

- **Step 1** Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.
- **Step 2** Find the device that you want to subscribe to the cloud storage service, which is **Home** in this example, and tap **Subscribe**. Follow the on-screen instructions to subscribe to the cloud storage service package. After subscribing successfully, the service is activated immediately.

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Me

TDSEE ID: td_00_644

🖾 Album

8 Friends

1 Share Device

Cloud Storage

Smart Control

🛱 General Tools

About Us

9 Help Center

Settings

9 Home

•

Messages

Me

Help&Feedback

Document Version: V1.5 < Cloud My Order < **Cloud Storage** Home 0 Subscribe Unsubscribed Double encryption in the cloud for better 7 Days Detection Recording The detection recordings in recent 7 days are stored in the cloud 1 Month 6 Months 1 Year \$1.99 \$19.99 \$35 \$4.99 \$27.00 \$49.09 ① The price is \$1.99 for the downpayment and \$2.99 for auto-renew after expiration, and you can cancel it

at any time.

stored in the cloud Total: \$ 1.99 Saved\$3 O Automatically renew at \$2.99/1month after

expiration

30 Days Detection Recording The detection recordings in recent 30 days are

By payment, you agree on (Cloud Storage

Agreement》 《Cloud Storage Renewal Agreement》

Pay Now

----End

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OC Me

Devices

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Home .

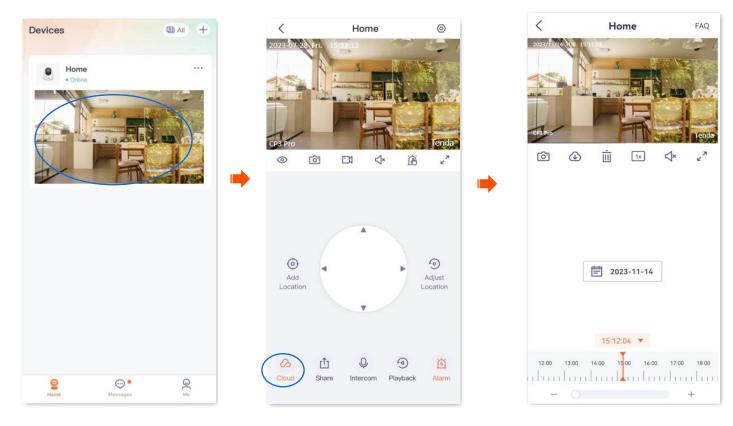
· Online

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Check and edit cloud storage video

The **TDSEE** App with version 1.5.0 is used for illustrations here.

- Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap **Cloud** in the lower-left corner.
- **Step 2** Check and edit the video according to the actual conditions.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Cloud video parameter description

Parameter	Description
୲ୖ୕୶	Screenshots.
	Tap it to save the screenshot of the current monitoring image to TDSEE <u>Album</u> .
	Download.
\sim	Tap it to download the specific video to TDSEE <u>Album</u> .
(1)	
	Only one video can be downloaded at a time.
Ē	Tap it to delete the specific cloud storage video. Deleted videos cannot be restored.
1x	Tap it to select a playback rate.
(1) / ()	Tap it to pause or play the video.
× / <</th <th>Tap it to disable or enable the camera audio.</th>	Tap it to disable or enable the camera audio.
л 2	Tap it to view the image in full screen.
Recording video timeline	Orange means detection recording. Gray means no recording.
	You can choose a specific date above the timeline, slide the timeline left or right to choose a specific period, and adjust the scale of the timeline below the timeline.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Disable the cloud storage service

Method 1

After the cloud storage service function is disabled, the device will not upload videos to the cloud. Please operate with caution.

₽TIP

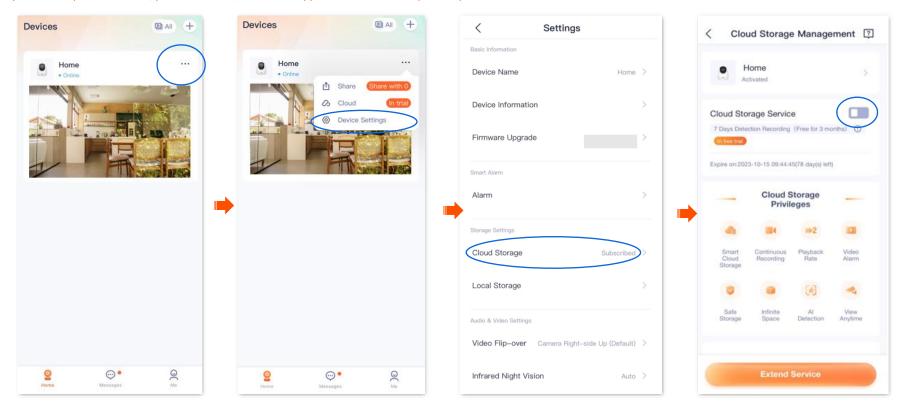
Disabling the cloud storage service does not extend the validity period of the cloud storage service.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to disable the cloud storage service on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to disable the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Tap **Cloud Storage Service** and disable it. Read the prompt message, and tap **Confirm**.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

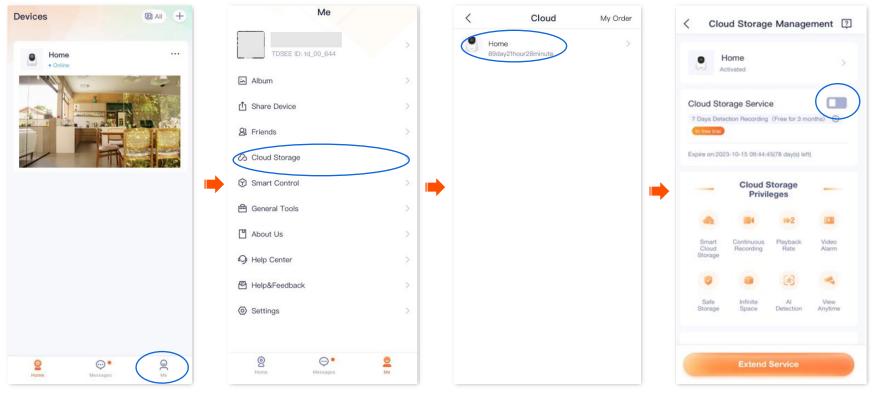
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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

- **Step 1** Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.
- **Step 2** Select a device on which you want to disable the cloud storage service, which is **Home** in this example. Tap **Cloud Storage Service** and disable it. Read the prompt message, and tap **Confirm**.



----End

Transfer the cloud storage service package

Packages in effect or to be effective can be transferred to other cameras under the same TDSEE account, which takes effect immediately after transfer.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

\bigcup_{TIP}

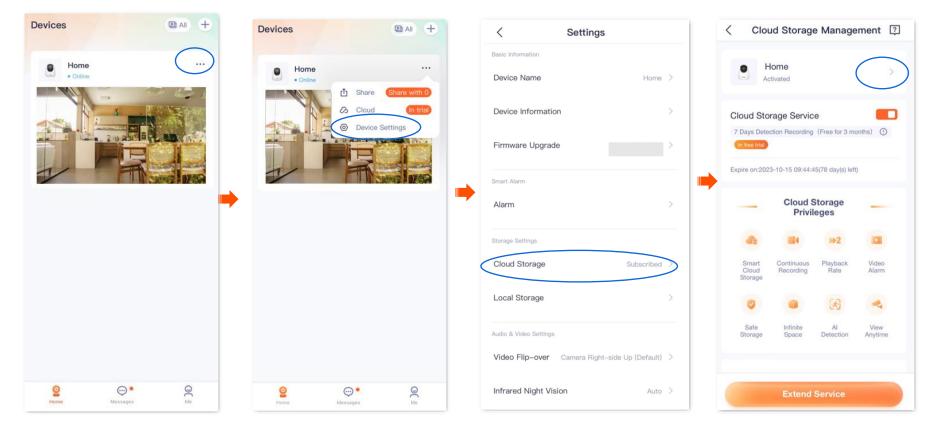
- Free trial packages and preferential packages cannot be transferred.
- The package cannot be transferred to the camera that is using the subscription package.
- The cloud storage package can be transferred only once every day.

Method 1

- **Step 1** Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)
 - Method 1: Find the camera you want to transfer the cloud storage service on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
 - Method 2: Find the camera you want to transfer the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Tap **Cloud Storage**, and tap > on the right of the camera **Home**.

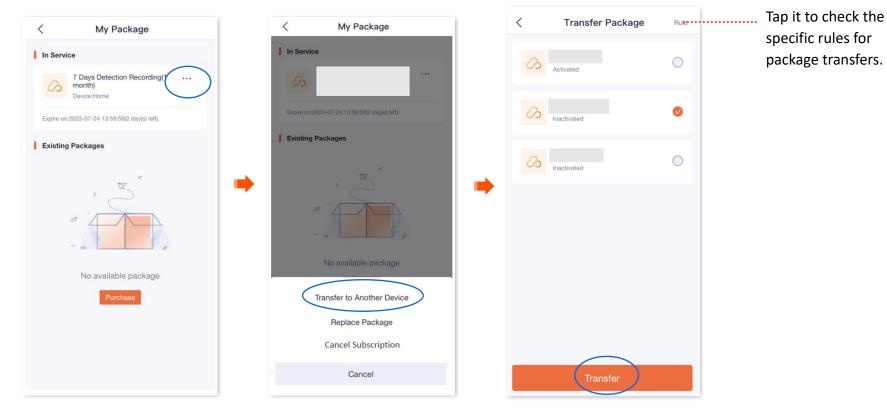
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

- **Step 3** Find the package to be transferred on **My Package** page, tap ••• on the right, and tap **Transfer to Another Device.**
- **Step 4** Select the camera that accepts the package transfer and tap **Transfer**. Read the prompt message, and tap **Confirm**.

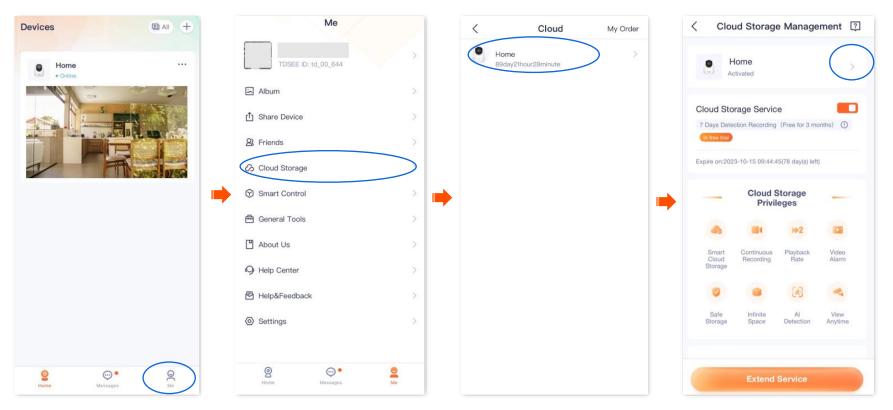


Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

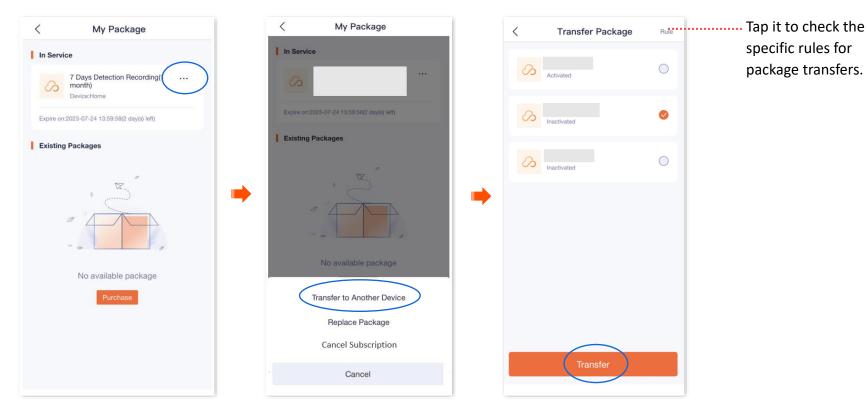
- **Step 1** Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.
- Step 2 Select a device on which you want to transfer the cloud storage service, which is Home in this example. Tap > on the right of the camera Home.

Document Version: V1.5



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

- **Step 3** Find the package to be transferred on **My Package** page, tap ••• on the right, and tap **Transfer to Another Device.**
- **Step 4** Select the camera that accepts the package transfer and tap **Transfer**. Read the prompt message, and tap **Confirm**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Replace the cloud storage service package

If you purchase multiple (\geq 2) standard paid packages for a single camera, you can replace the package in effect for another package.

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Free trial packages and preferential packages cannot be transferred.

The cloud storage package can be replaced only once every day.

Method 1

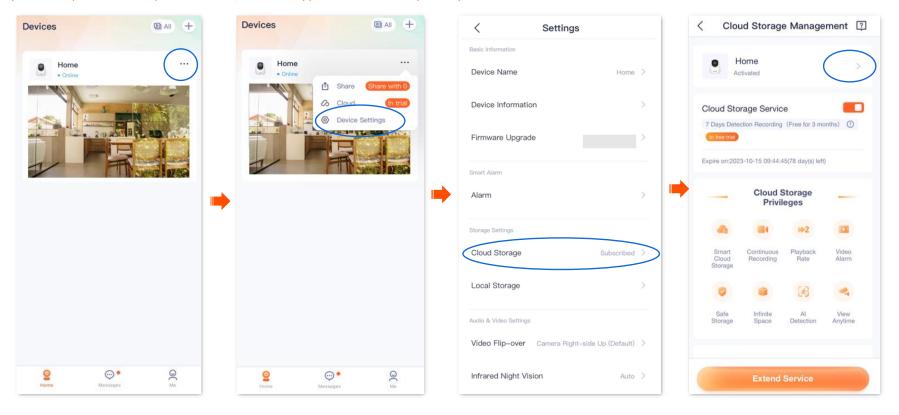
Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to replace the cloud storage service on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to replace the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.

Step 2 Tap **Cloud Storage**, and tap > on the right of the camera **Home**.

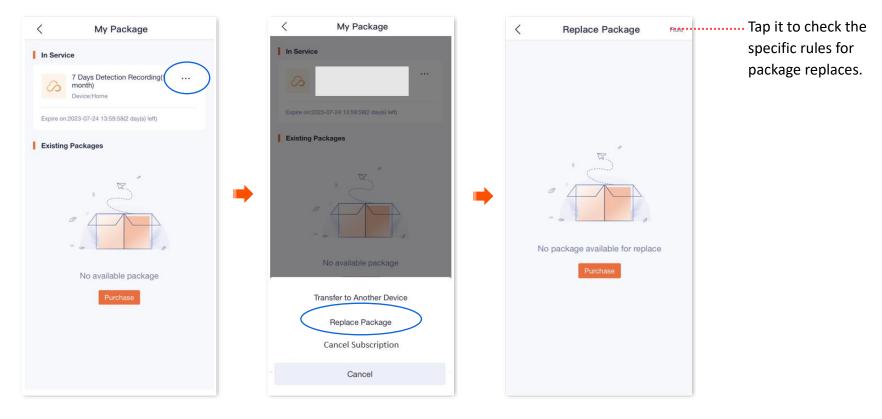
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

- **Step 3** Find the package to be replaced on **My Package** page, tap ••• on the right, and tap **Replace Package**.
- **Step 4** Select the package to be replaced and tap **Replace**.

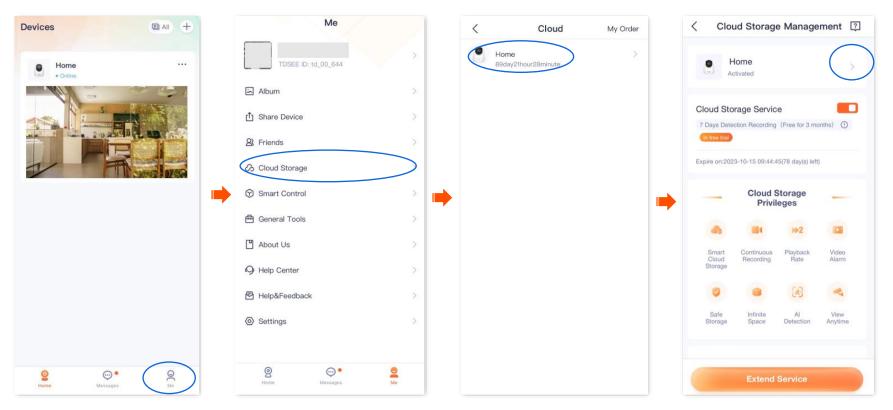


Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

- **Step 1** Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.

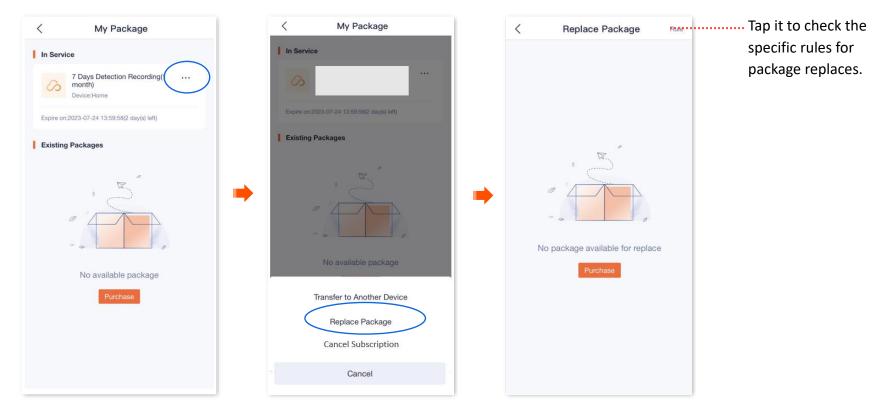
Document Version: V1.5



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Find the package to be replaced on **My Package** page, tap •••• on the right, and tap **Replace Package**.

Select the package to be replaced and tap **Replace**. Step 4



This guide is for reference only and does not imply that the product supports all functions in the guide. Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Cancel the subscription package

Subscription packages: Packages that renew automatically. This type of package will be automatically renewed upon expiration. You can also cancel the automatic renewal at any time, after cancellation, no further deduction will be made upon expiration.

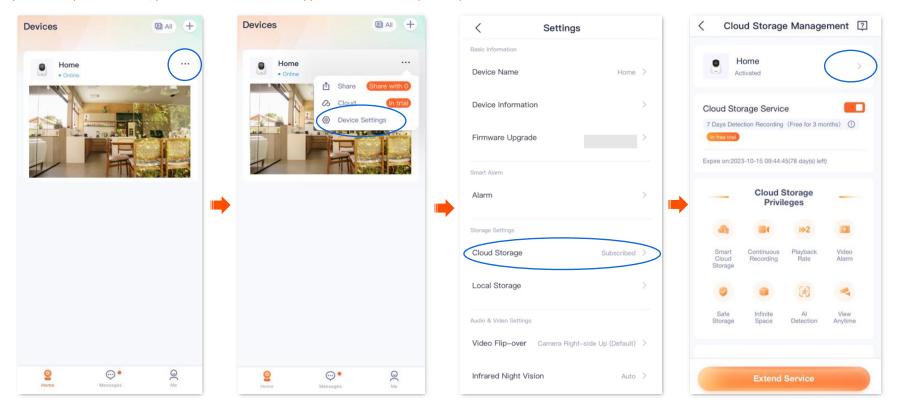
Method 1

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to cancel the cloud storage service on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to cancel the cloud storage service on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Tap **Cloud Storage**, and tap > on the right of the camera **Home**.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

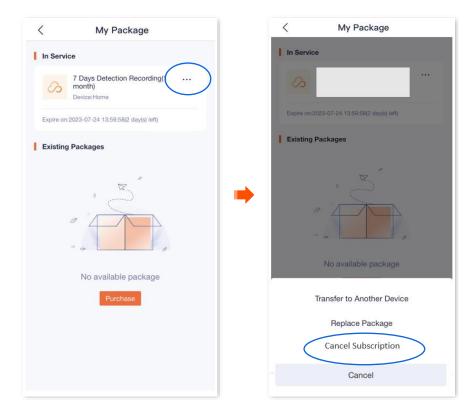
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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Find the package to be cancelled on **My Package** page, tap ••• on the right, and tap **Cancel Subscription.** Read the prompt message, and tap **Confirm**.

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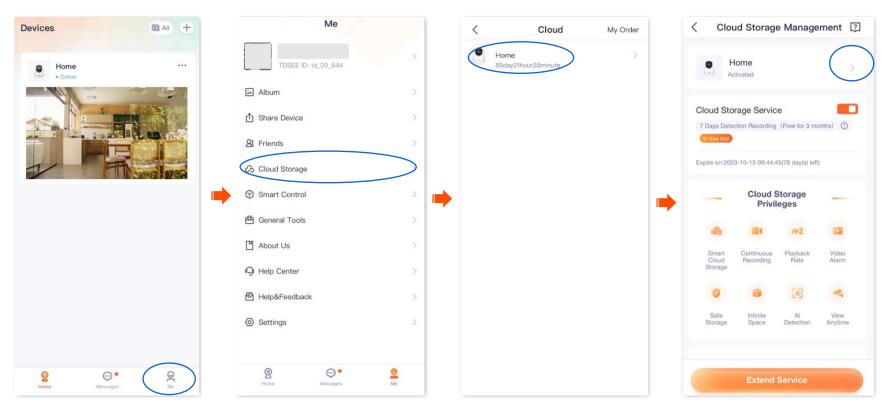


Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

- **Step 1** Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.
- Step 2 Select a device on which you want to cancel the cloud storage service, which is Home in this example. Tap > on the right of the camera Home.

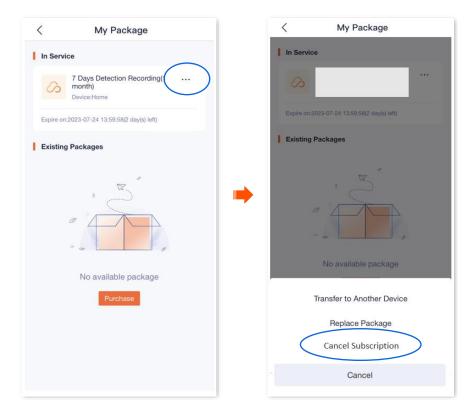
Document Version: V1.5



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Find the package to be cancelled on **My Package** page, tap ••• on the right, and tap **Cancel Subscription.** Read the prompt message, and tap **Confirm**.

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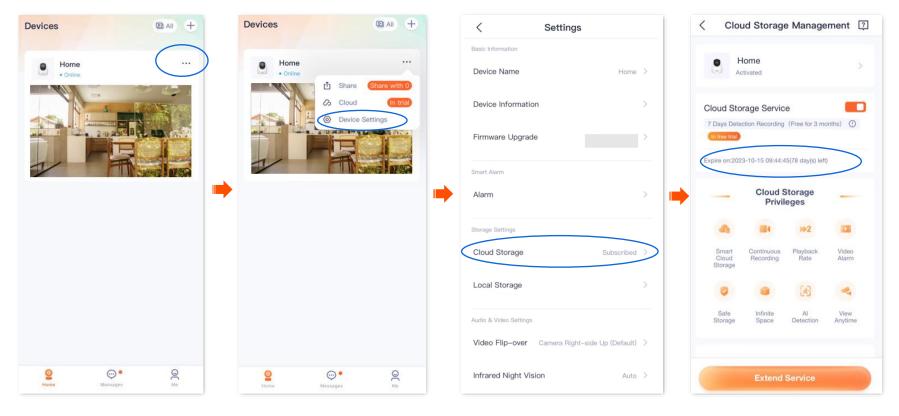


Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Check remaining time of cloud storage

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to check the remaining time of the cloud storage on the homepage, which is Home in this example, tap
 on the right corner, and tap Device Settings.
- Method 2: Find the camera you want to check the remaining time of the cloud storage on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Tap **Cloud Storage** to check remaining time of cloud storage service.

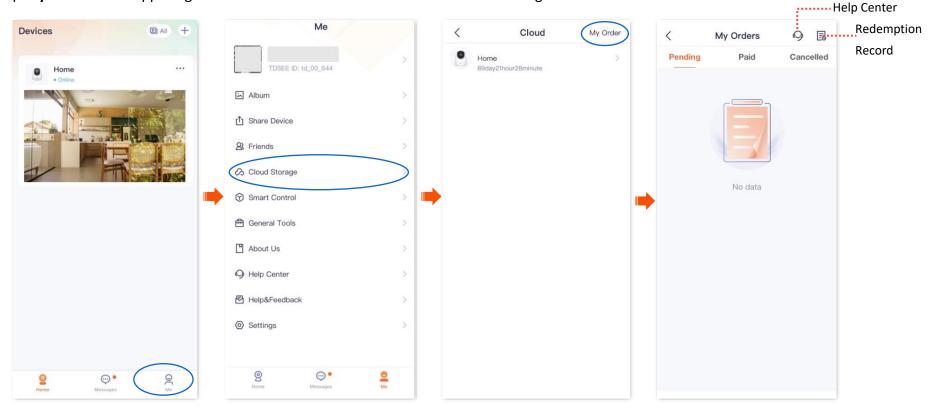


Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Check/Modify/Cancel my order

You can check the order status of the cloud storage service, including pending payment orders, paid orders and cancelled orders.

- **Step 1** Log in to TDSEE App, and navigate to **Me** > **Cloud Storage**.
- Step 2 Tap My Order in the upper right corner to check the order status of the cloud storage service.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Micro SD card recording storage

Use Micro SD card for the first time

Tenda camera supports storage recordings on Micro SD card (self-prepared by users). After the camera successfully identifies the Micro SD card, it will automatically start recording according to the <u>recording mode</u>.



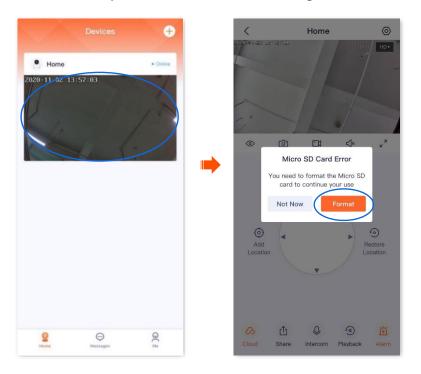
- Ensure that the storage capacity of the Micro SD card is 2 to 128 G, and the read and write speed is Class 10.
- Tenda camera supports recording via Micro SD card of FAT32, exFAT and NTFS formats.
- If the App prompts that the Micro SD card needs to be formatted, follow the on-screen instructions.
- **Step 1** Insert the Micro SD card in the slot of the camera (turn the lens upward, then you can see it).



Step 2 Log in to TDSEE App to check whether the Micro SD card can be identified normally.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Tap the camera on the homepage. If a window pops up **Micro SD Card Error**, it indicates that the current format of the Micro SD card does not meet the requirements. Format it according to the instructions.



₽

If the formatting of the Micro SD card fails, try the following solutions:

- Power off the camera, unplug and insert the Micro SD card, then power on the camera again.
- You can find a professional to test or use MyDiskTest software to check whether the Micro SD card is normal.
- **Step 3** Set the recording mode of the Micro SD card. Refer to <u>Micro SD card recording settings</u> for detailed steps.

----End

Set Micro SD card recording mode

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Tenda camera supports recording storage on Micro SD card (self-prepared). You can set the recording type of the Micro SD card here. The types of Micro SD card recording are the following:

- All-day recording: 24 hours continuous recording.
- Alarm recording: The camera starts recording once the alarm is triggered.
- No recording: Not recording.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to set Micro SD card recording mode on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to set Micro SD card recording mode on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Navigate to **Local Storage > Recording Settings**, and select the recording mode as required.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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Devices Dati +	Devices I +	< Settings	< Local Storage
Home	Home	Basic Information	Recording Settings Alarm Recording
Home	Home ···· • Online	Device Name Home >	Format
	Cloud (in tria) Device Settings	Device Information >	
		Firmware Upgrade	
The send was		Smart Alarm	
		Alarm >	🔶 🔜 👘
		Storage Settings	
		Cloud Storage Subscribed >	SD Card Recording Settings
		Local Storage	All Day Recording
		Audio & Video Settings	Alarm Recording
		Video Flip-over Camera Right-side Up (Default) >	No Recording
Home Messages Me	Home Messages Me	Infrared Night Vision Auto >	Cancel

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Format Micro SD card

The **TDSEE** App with version 1.3.0 is used for illustrations here.

If the camera cannot identify the Micro SD card, or you want to clear the recording video of the Micro SD, you can format the Micro SD card.

Do not cut off the power of the camera during the formatting; otherwise, the Micro SD card may fail to format or even be damaged.

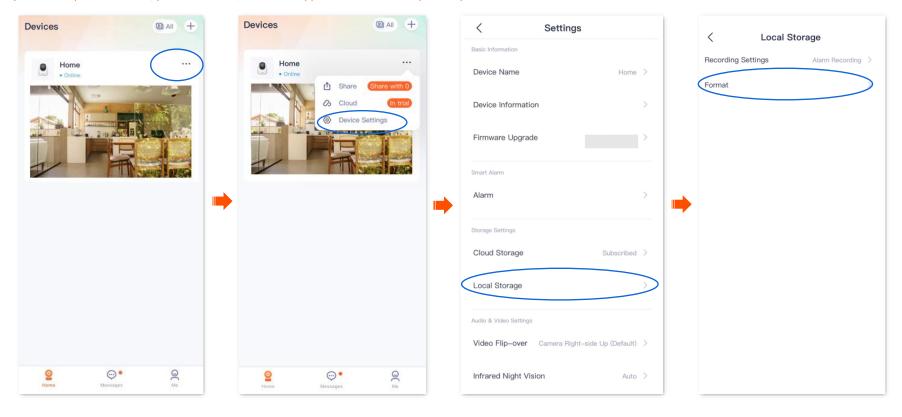
- **Step 1** Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)
 - Method 1: Find the camera you want to format Micro SD card on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.

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- Method 2: Find the camera you want to format Micro SD card on the homepage, which is **Home** in this example, and tap **Settings** (④) in the upper-right corner.
- **Step 2** Navigate to **Local Storage > Format**.

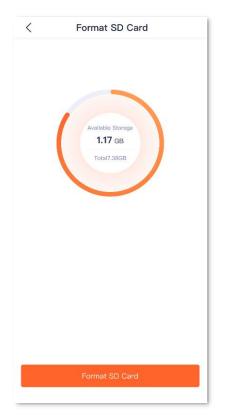
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Tap **Format SD Card**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

₽_{TIP}

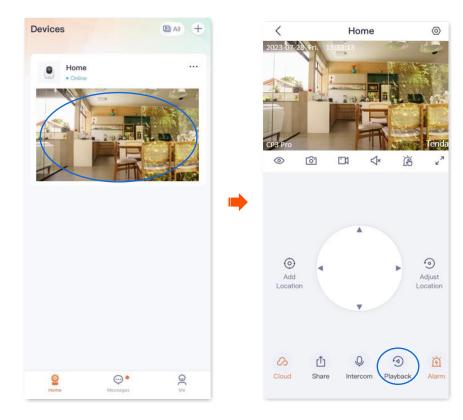
If the formatting of the Micro SD card fails, try the following solutions:

- Cut off the power of the camera, unplug and insert the Micro SD card, then power on the camera again.
- You can find a professional to test or use MyDiskTest software to check whether the Micro SD card is normal.

Check or edit the Micro SD card video

The TDSEE App with version 1.5.0 is used for illustrations here.

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Then tap **Playback** ④ in the lower right corner.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 2 You can check and edit the video according to the actual conditions.





Parameter description

Parameter	Description		
	Screenshots.		
0.	Tap it to save the screenshot of the current monitoring image to TDSEE <u>Album</u> .		
	Recordings.		
	Tap it to start recording, and tap it again to stop recording. Successful recordings are automatically saved to TDSEE <u>Album</u> .		
(I) / ► ×/ <</td <td colspan="2">Tap it to pause or play the video.</td>	Tap it to pause or play the video.		
×/ <</td <td>Tap it to disable or enable the camera audio.</td>	Tap it to disable or enable the camera audio.		
א צ	Tap it to view the image in full screen.		
	Orange means detection recording. Blue means all day recording. Gray means no recording.		
Recording video timeline	₽ _{TIP}		
	You can choose a specific date above the timeline, slide the timeline left or right to choose a specific period, and adjust the scale of the timeline below the timeline.		

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Check Micro SD card available storage

The **TDSEE** App with version 1.3.0 is used for illustrations here.

- Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)
 - Method 1: Find the camera you want to check Micro SD card available storage on the homepage, which is Home in this example, tap
 ••• on the right corner, and tap Device Settings.
 - Method 2: Find the camera you want to check Micro SD card available storage on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Navigate to **Local Storage > Format**.

Home Image: binding Image: binding <th></th>	
Device Information Image: Device Information <	rding >
Image: Sector of the sector of th	
Alarm >	
Storage Settings	
Cloud Storage Subscribed >	
Local Storage >>	
Audio & Video Settings	
Video Flip-over Camera Right-side Up (Default) >	
Image: Second	

----End

You can check the available storage of the Micro SD card.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

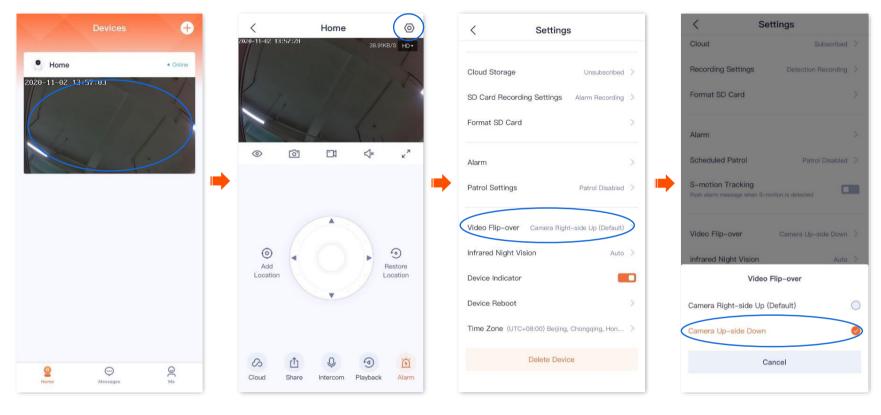


Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Set up video flip-over

If the camera installation method is ceiling mounting, to facilitate monitoring, you need to set the direction to **Camera Up-side Down**.

- **Step 1** Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap () in the upper right corner.
- **Step 2** Scroll down to the bottom of the page, tap **Video Flip-over**, and select **Camera Up-side Down**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Set up night vision mode

It is applicable for the full-color version camera. CT6 is used as an example for illustrations.

You can set the monitoring mode of the camera at night. In a dark environment without visible light or with weak light, the camera turns on the fill light and infrared light according to the situation to ensure that it can monitor normally.

The full-color camera supports three night-vision modes: Smart mode, full-color mode, and black & white mode. The monitoring image effect and light status of the camera in each mode are shown below.

Night vision mode	Monitoring images at night			
Smart mode	• When the camera does not detect an alarm, the monitoring image is black and white (IR lights are on while spotlights are off).			
Smart mode	 When the camera detects an alarm, the monitoring image is colorful (spotlights are solid on for fill light while IR lights are off). 			
Full-color mode	The monitoring image is always colorful (spotlights are always solid on to fill the light. IR lights are always off).			
	When the <u>white flashlight</u> function is enabled:			
Black & white mode	The monitoring image is always black and white (IR lights are always on), and when the camera detects an alarm, the spotlights flash (to alarm).			
	 When the <u>white flashlight</u> function is disabled: 			
	The monitoring image is always black and white (IR lights are always on while spotlights are always off)			

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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- Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap () in the upper right corner.
- Step 2 Scroll down to the bottom of the page, find and tap Night Vision Mode. Select the mode according to the actual conditions.

If you manually turn on the fill light, the monitoring image will be colorful no matter which mode the camera works in.

Devices 🕂	< home ()	< Settings	< Night Vision Mode
Home • Online 2020-11-02-13:57:03		Cloud Storage Unsubscribed >	Smart Mode During the night, the camera generally produces black & white image, but turns to full-color image when it detects any motion
2020 11 00 13 . 31 . 03		SD Card Recording Settings	Full-color Mode The camera turns on the spotlight to produce full-color Image at night
	2021-09-07 11:22:14 21.06KB/S HD▼	Alarm >	Black & White Mode The camera turns on the infrared light for black & white
	- 20	Patrol Settings Patrol Disabled >	Adjust Spotlight Brightness Manually When it is disabled, the camera adjusts the brightness of the spotlight automatically
	all a man a man	Video Flip-over Camera Right-side Up (Default) >	
	8 © ⊂ √× ∠"	Night Vision Mode Smart Mode	
		Device Indicator	
		Device Reboot	
		Time Zone (UTC+08:00) Beljing, Chongqing, Hon >	
Home Messages Me	Cloud Share Intercom Playback Alarm	Delete Device	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

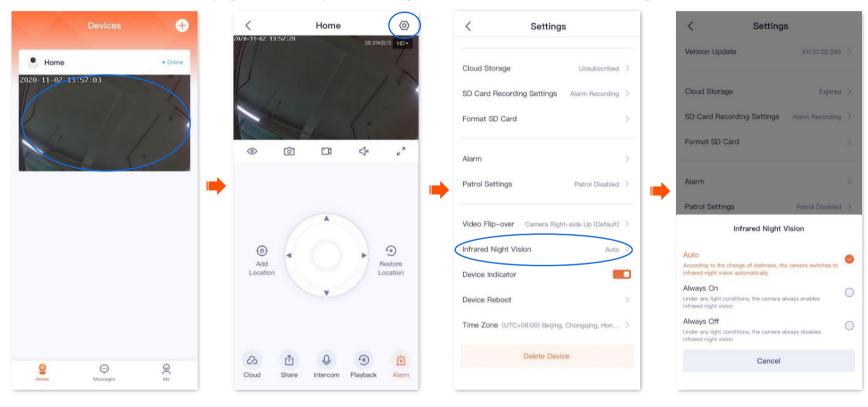
Set up infrared night vision

It applies to the infrared version camera. CP6 is used as an example for illustrations.

Infrared night vision indicates that in a dark environment without visible light or with weak light, the camera turns on the infrared light to ensure that the camera can monitor normally, and the image is black and white.

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap () in the upper right corner.

Step 2 Scroll down to the bottom of the page, find and tap Infrared Night Vision. Select the mode according to the actual conditions.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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Parameter description

Infrared night vision	IR light status & Monitoring image			
Auto	According to the brightness change of ambient light, the camera turns on or off the infrared night vision automatically to adjust the color of the monitoring image.			
	 If the brightness is strong enough, the monitoring image is colorful (IR lights are off). 			
	 If there is no light or weak light, the monitoring image is black and white (IR lights are on). 			
Always on	ys on The camera always enables infrared night vision, and the monitoring image is black and white.			
	The camera always disables infrared night vision.			
Always off	 If the brightness is strong enough, the monitoring image is colorful. 			
	 If there is no light or weak light, the camera cannot monitor normally. 			

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

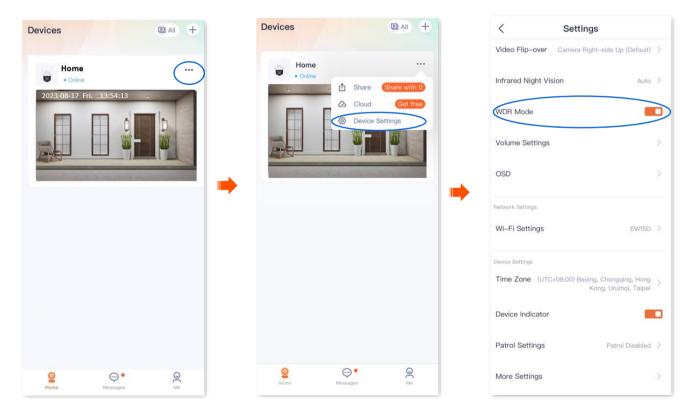
Enable WDR mode (Example: CH7-WCA)

The **TDSEE** App with version 1.3.0 is used for illustrations here.

In backlight mode, the monitoring image of the camera may be uneven. After the WDR Mode is enabled, the system will automatically adjust the brightness of the dark and bright areas in the image to make the image clearer.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to enable WDR mode on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to enable WDR mode on the homepage, which is **Home** in this example, and tap **Settings** (④) in the upper-right corner.
- **Step 2** Tap **Image Settings**, and enable **WDR Mode**.

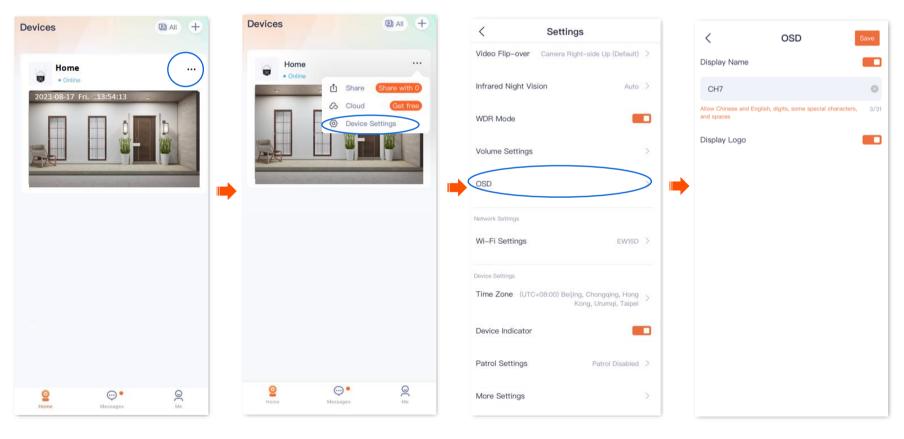


Set up OSD (Example: CH7-WCA)

The **TDSEE** App with version 1.3.0 is used for illustrations here.

After an OSD is set, you can see the camera name and Tenda logo in the monitoring image, which can enhance product publicity and visibility.

- Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)
 - Method 1: Find the camera you want to set up OSD on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
 - Method 2: Find the camera you want to set up OSD on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Tap **OSD**, and set the camera name and display the Tenda logo as required.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Modify encoding format(Example: CP3 Pro)

The **TDSEE** App with version 1.5.0 is used for illustrations here.

Some cameras support the following two video encoding formats, the default is H.265. Please modify it as required.

- H.264: A generation of highly compressed video codec standards after MPEG4, which improves compression efficiency under the same video quality.
- H.265: A generation of video coding standards after H.264, which improves the bit stream, coding quality, and delay to optimize encoding and save more bandwidth and capacity under the same video quality
- **Step 1** Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)
 - Method 1: Find the camera you want to modify video encoding format on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
 - Method 2: Find the camera you want to modify video encoding format on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Modify the relevant parameters as required.

Devices (DAI) +	Devices Devices	< Settings		< Settings	
Home		Storage Settings		Audio & Video Settings	
• Online	Hom ① Share Share with 0	Cloud Storage Unsubscribed >		Video Flip-over Camera Right-sid	ide Up (Def >
	2023/13/14 RUE Device Settings	Local Storage		Infrared Night Vision	Auto >
	(c) Network Quality Detection	Audio & Video Settings		WDR Mode	
		Video Flip-over Camera Right-side Up (Def >		Volume Settings	
		 Infrared Night Vision Auto >		OSD	
-		WDR Mode		Encoding Format	H.265 >
				Resolution	3MP >
		OSD		Encoding Format	t
		Encoding Format H.265 >	>	H.264	\bigcirc
		Resolution 3MP >		H.265	\bigcirc
Mome Messages Me	Image: Constraint of the state of the st	Network Settings		Cancel	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

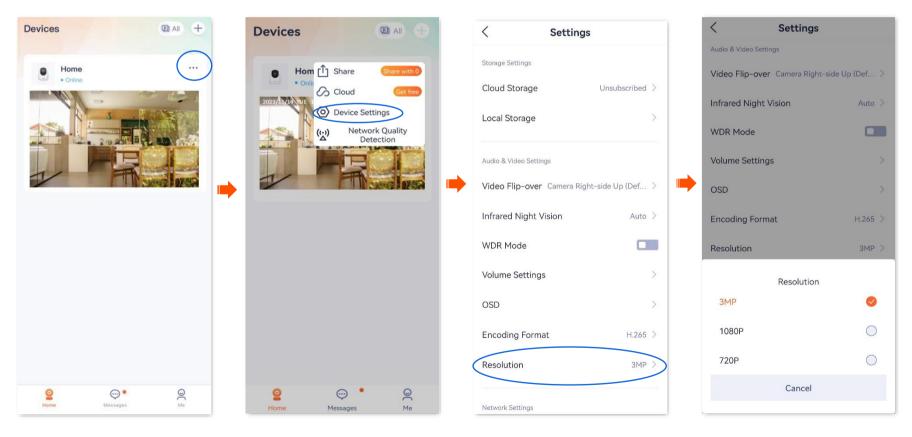
Modify image resolution(Example: CP3 Pro)

The **TDSEE** App with version 1.5.0 is used for illustrations here.

Resolution is the number of pixels contained in a frame of image. The higher the resolution, the clearer the image and the more obvious the detail.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to modify resolution on the homepage, which is Home in this example, tap
 on the right corner, and tap Device Settings.
- Method 2: Find the camera you want to modify resolution on the homepage, which is **Home** in this example, and tap **Settings** (④) in the upper-right corner.
- **Step 2** Tap **Resolution**, and modify it as required.



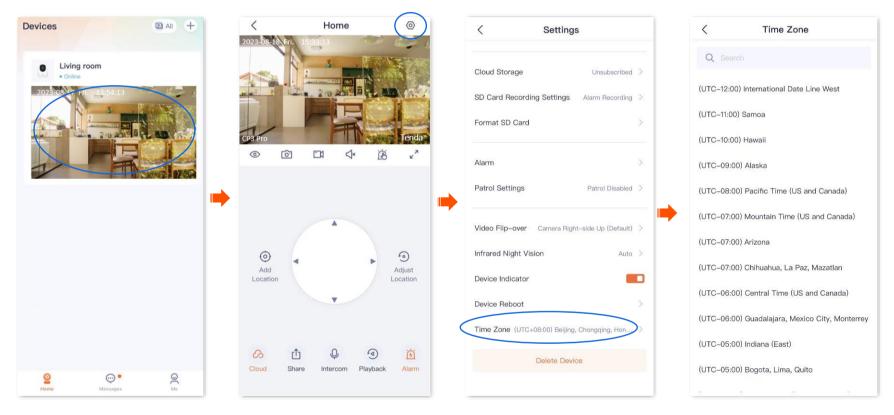
Modify the time zone

The **TDSEE** App with version 1.1.8 is used for illustrations here.

You can modify the time zone of the device here.

For time-based functions to take effect correctly, ensure that the time zone of your device is correct.

- **Step 1** Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap (a) in the upper right corner.
- Step 2 Scroll down to the bottom of the page, tap Time Zone, and select a time zone according to the actual conditions.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

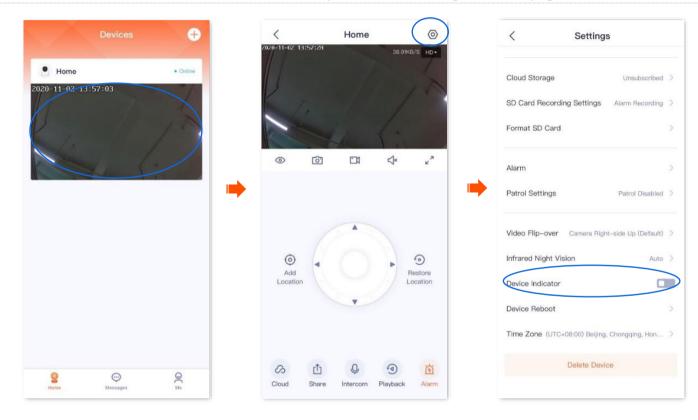
Turn off the LED indicator of the device

Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example. Tap (\bigcirc) in the upper right corner.

Step 2 Scroll down to the bottom of the page, find **Device Indicator** and disable it.

₽TIP

After the LED indicator of the device is turned off, you can turn on it again on this page.



Patrol settings (Example: CH7-WCA)

The **TDSEE** App with version 1.1.11 is used for illustrations here.

Log in to the TDSEE App, tap the specific device on the homepage, tap 💿 in the upper right corner, then tap **Patrol Settings**.

You can set up patrol of the camera, including panoramic patrol and location patrol.

- Panoramic patrol: The camera performs 360° patrol of its surroundings.
- Location patrol: The camera patrols the location you specified. You need to add the location in <u>Basic settings</u> in advance.

Assume that you want to use the camera to monitor gate and garage area every 10 minutes at 9:00 to 20:00 from Monday to Friday.

Step 1 Add the camera patrol location.

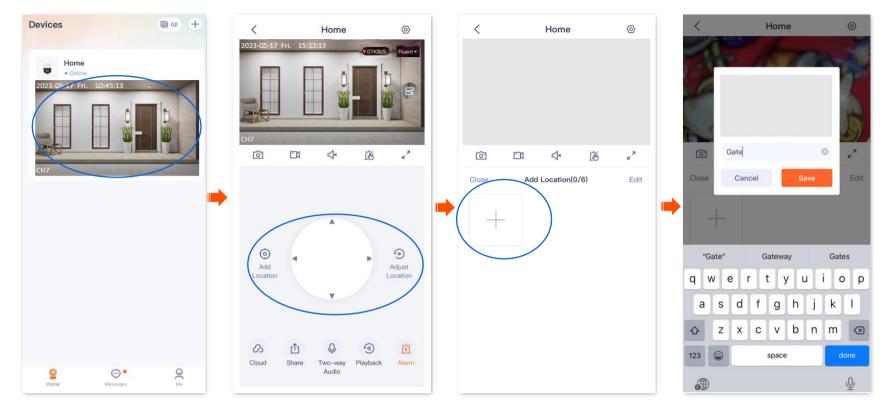
- 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera **Home** in this example.
- **2** Tap () to adjust the location you want to monitor, which is **Gate** in this example. Then tap **Add Location**.
- **3** Tap + , personalize a name with location, which is **Gate** in this example, and tap **Save**.

₽

- If you want to delete the previously added location, tap **Edit**, select the location and tap **Delete**.
- The location added after the specified position patrol is enabled will be added to the camera during the next patrol.
- 4 Refer to substeps 2 to 3 to add the locations of the garage.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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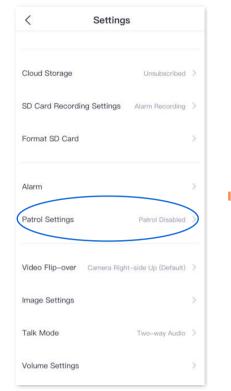


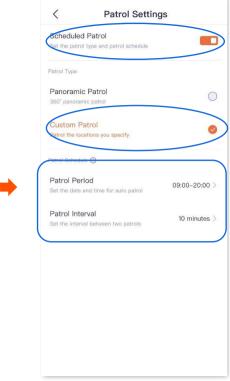
Step 2 Set a camera to patrol the gate and garage area every 10 minutes at 9:00 to 20:00 from Monday to Friday.

- **1** Enter the camera monitor page, tap \bigcirc in the upper right corner, then tap **Patrol Settings**.
- 2 Enable the **Patrol Settings** function, and select **Custom Patrol**.
- 3 Set Patrol Period to 9:00-20:00 from Monday to Friday, and set Patrol Interval to 10 minutes.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

0 < Home 2023-05-17 Fri. 15:33:13 6 -1 ⊲× ie: × \odot 9 Add Adjust Location Location 0 Û Ŷ 0 3 Two-way Playback Cloud Share Alarm Audio





---End

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Device reboot

The **TDSEE** App with version 1.3.0 is used for illustrations here.

You can reboot the device on the Settings page. There are two methods to reboot the device: Reboot Now and Schedule Reboot.

Reboot the device now

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to reboot on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to reboot on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Scroll down to the bottom of the page, and navigate to **More Settings > Device Reboot**.

Devices DAI +	Devices DAII +	< Settings	< More Settings
Home	Home	Video Flip-over Camera Right-side Up (Default) >	Device Reboot
• Online	• Online	Infrared Night Vision Auto >	Video Standard PAL(50Hz) >
	Cloud In trial O Device Settings	WDR Mode	Device Call After this function is disabled, calls cannot be initiated by the device.
		Volume Settings	Ring
		osd >	Vibrate
		Network Settings	
		Wi-Fi Settings EW15D >	
		Device Settings	
		Time Zone (UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi, Taipei	
		Device Indicator	
		Patrol Settings Patrol Disabled >	
See See See Me	Prome Messages Me	More Settings	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Tap **Reboot Now,** and then tap **OK** in the pop-up window.

Ceboot Now	Certification Reboot Now Schedule Reboot	>
	Reboot the device The device will be temporarily off during the reboot, the detection a alarm functions will be temporarilisabled, and other operations a disabled, and other operations disabled, and other operations Continue? OK	and ily

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Reboot schedule

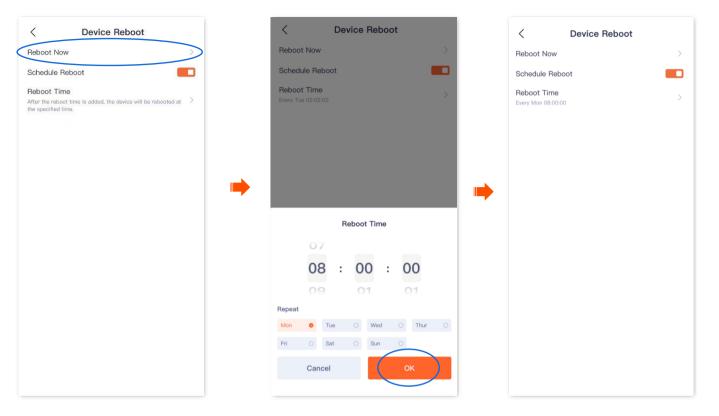
Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to set schedule reboot on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to set schedule reboot on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Scroll down to the bottom of the page, and navigate to **More Settings** > **Device Reboot**.

Devices (DAI) +	Devices (DAI) +	< Settings	< More Settings
Home ···	Home	Video Flip-over Camera Right-side Up (Default) >	Device Reboot
· Online	1 Share Share with 0	Infrared Night Vision Auto >	Video Standard PAL(50Hz) > Device Call
	Cloud (n tria)	WDR Mode	After this function is disabled, calls cannot be initiated by the device.
	HEAD	Volume Settings	Ring Vibrate
		OSD >	
		Network Settings	•
		Wi-Fi Settings EW15D >	
		Device Settings Time Zone (UTC+08:00) Beljing, Chongqing, Hong	
		Kong, Urumqi, Taipei	
		Device Indicator	
		Patrol Settings Patrol Disabled >	
Pome Mossages Me	Pome Messages Me	More Settings	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Enable the **Schedule Reboot**. Tap **Reboot Time** to set the time and date, which are **08:00:00** and **Mon** in this example, and then tap **OK**.



----End

Settings completed. The device will reboot automatically every Monday at 8:00 am.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Modify the video standard (Example: CP3 Pro)

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Log in to TDSEE App. Tap the specific device on the homepage. Tap 💿 in the upper right corner, and navigate to **More Settings** > **Video Standard**. Here, you can modify the video standard to solve the problem that the video cannot be displayed normally due to the different formats used in different countries/regions.

- PAL(50Hz): Phase Alternating Line. It is available for such countries or regions as mainland China, China Hong Kong, and the United Kingdom.
- NTSC(60Hz): National Television System Committee. It is available for such countries or regions as China Taiwan, the United States, Japan, and Canada.

< Settings	< More Settings	< More Settings
WDR Mode	Device Reboot	Device Reboot
Volume Settings > OSD >	Video Standard PAL(50Hz) > Device Call After this function is disabled, calls cannot be initiated by the device. Ring	Video Standard PAL(50Hz) > Device Call Attract this function is disabled, calls cannot be initiated by the device. Ring Image: Call Call Call Call Call Call Call Cal
Network Settings Wi–Fi Settings Tenda_123456 >	Vibrate	Vibrate
Device Settings Time Zone (UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi, Taipei	c , (
Device Indicator		Video Standard
Patrol Settings Patrol Disabled >		PAL(50Hz)
Delete Device		NTSC(60Hz)

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Enable the device call (Example: CP3 Pro)

The **TDSEE** App with version 1.3.0 is used for illustrations here.

The **Device Call** function is used with the hardware one-touch call button 🔞 of the camera. After the **Device Call** function is enabled, if you press

the one-touch call button (1-3 seconds) of the camera, you can receive a voice call on the **TDSEE** App (the camera has been added), at this

time, tap the accept button, the App side and the camera side can realize two-way communication.



When the **TDSEE** App is in the background or closed, you need to tap the message in the push bar to enter the **TDSEE** App, and then you can tap the accept button to realize two-way communication.

Step 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)

- Method 1: Find the camera you want to enable the device call on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Device Settings**.
- Method 2: Find the camera you want to enable the device call on the homepage, which is **Home** in this example, and tap **Settings** (②) in the upper-right corner.
- **Step 2** Scroll down to the bottom of the page, and tap **More Settings**.
- **Step 3** Enable the **Device Call** function, and then set the tone to ringing or vibration as required.



Ensure that your phone system sound is not muted.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Devices 💿 All	+ (Devices		< Settings	< More Settings
Home		Home		Video Flip-over Camera Right-side Up (Default)	Device Reboot
Home • Online		• Online		Infrared Night Vision Auto	Video Standard PAL(50Hz)
		A Ck	oud (in tria)	WDR Mode	After this function is disabled, calls cannot be initiated by the device.
20 20 20 2 20	- 2 1			Volume Settings	Ring
			N	OSD	Vibrate
	-			Network Settings	
			,	Wi-Fi Settings EW15D	
				Device Settings	
				Time Zone (UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi, Taipei	
				Device Indicator	1
				Patrol Settings Patrol Disabled	
Prome Messages M	9	e Messages	∭ Me	More Settings	

Settings completed. Press the one-touch call button () of the camera (1-3 seconds), and the camera will ring.

- If you are running on the **TDSEE** App (the camera has been added), you will receive a voice call. When you tap the accept button, the App and the camera can talk in a two-way communication.
- If you do not run the TDSEE App (the camera has been added), the App message center and the notification bar of the smartphone will display a _ call notification.
- If a camera has been shared with multiple accounts and one of the accounts accepts or rejects the camera, the other accounts are not displayed.

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If the smartphone does not answer the call 30 seconds after the ring, the camera automatically cancels the call.

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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.



If the camera is busy after pressing the one-touch call button 💿 of the camera (1-3 seconds), ensure that:

- The **Device Call** function is enabled.
- The camera has been added to **TDSEE** App and is online.
- The **TDSEE** App (the camera has been added) does not talk to other devices.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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Delete the device

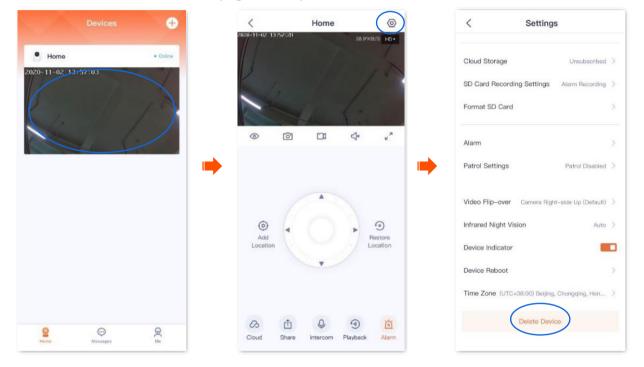
A device can be added by only one account. If any of the following situations occurs, delete the device on the **TDSEE** App first.

- Another account needs to add the device.
- The device is abnormal and needs to be repaired or returned.

₽TIP

Delete devices will clear the binding relationship between the device and the account, including Wi-Fi configuration information, add location information, and custom alarm prompt tone.

- Step 1 Log in to TDSEE App. Tap the specific device on the homepage, which is the camera Home in this example. Tap 🙆 in the upper right corner.
- **Step 2** Scroll down to the bottom of the page, and tap **Delete Device**.



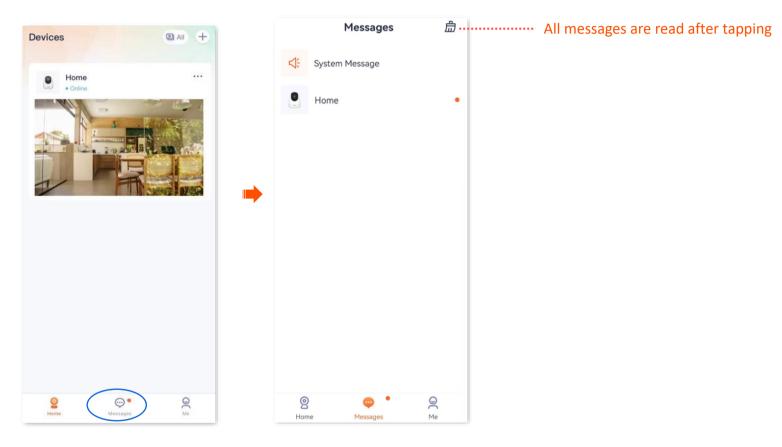


Check messages

The **TDSEE** App with version 1.5.0 is used for illustrations here.

You can check system messages and notification messages of each device on the **Messages** page.

Log in to TDSEE App. Navigate to Messages > System Message to check such information as login notifications, friend notifications, and devicesharing notifications. Tap the specific device to check relevant alarm messages.

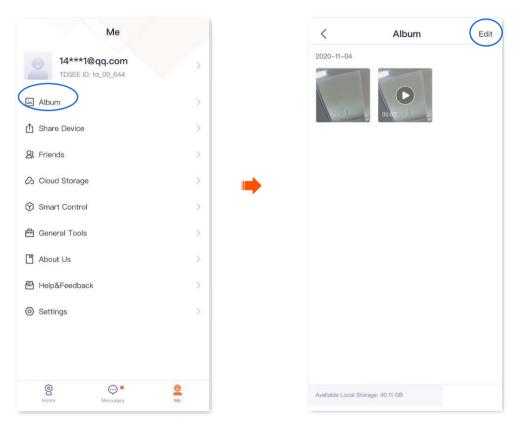


Album

You can check and edit the photos or videos saved by the **TDSEE** App.

Delete photos/videos

Log in to TDSEE App, and navigate to Me > Album. Tap Edit in the upper right corner to delete the selected photos or videos.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Download photos/videos to the smartphone

The **TDSEE** App with version 1.5.0 is used for illustrations here.

Log in to TDSEE App, and navigate to Me > Album. Tap Edit in the upper right corner to download the selected photos or videos.

Me		<	Album	Edit
TDSEE ID:	× ×	2020-11-04		
Album	>		00.07	
பி Share Device	>			
A Friends	2			
Cloud Storage	>	_		
Smart Control	>	•		
🛱 General Tools	>			
About Us	>			
Help&Feedback	>			
Settings	>			
Pome Messages	Mo	Available Local St	orage: 40.11 GB	

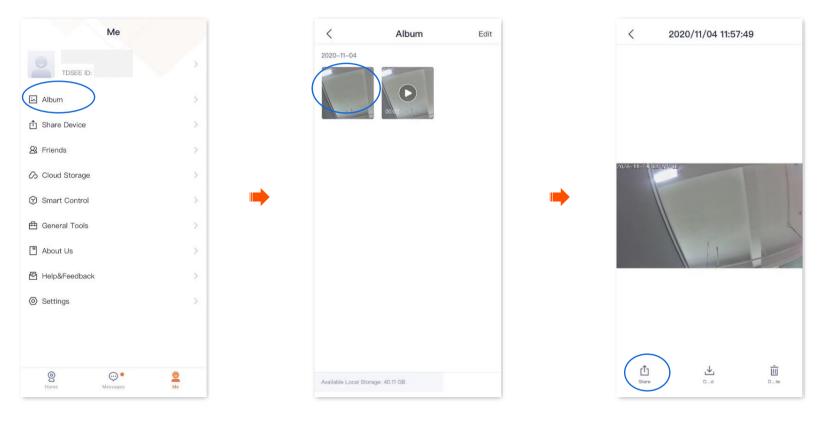
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Share photos/videos with friends or through social platform

₽

Only one photo or one video can be shared at a time.

Log in to TDSEE App, and navigate to Me > Album. Select the photo or video you want to share, tap Share, and then follow the instructions.



Share device

The **TDSEE** App with version 1.3.0 is used for illustrations here.

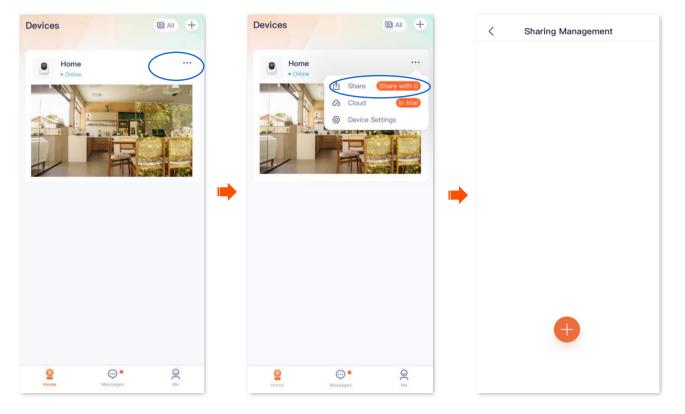
Sharing the devices under your account with friends, then your friends can check the monitoring video of the camera and obtain certain management rights.

Method 1 (Recommended)

- **Step 1** Add the **TDSEE** App account of your friends. Refer to <u>Add your friends</u> for detailed steps.
- **Step 2** Share the device with your friend.
 - 1 Log in to TDSEE App, and enter the settings page of the camera. (The figure shows Method 1 as an example)
 - Method 1: Find the camera you want to share with your friends on the homepage, which is **Home** in this example, tap ••• on the right corner, and tap **Share**.
 - Method 2: Find the camera you want to share with your friends on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
 - 2 Tap 🕂 .

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

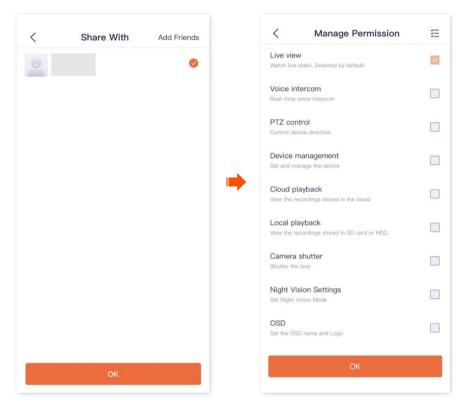
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Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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3 Choose a friend, and tap **OK**. Choose the management permissions you want to share, and tap **OK**.

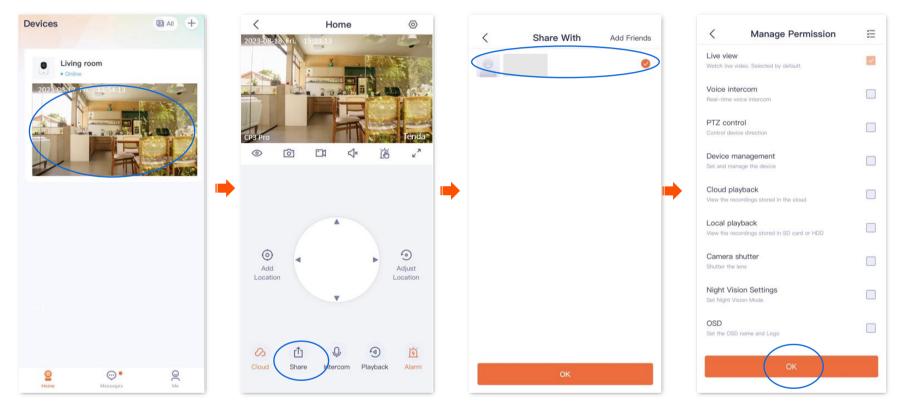


----End

After logging in to **TDSEE** App to <u>accept the device shared from you</u>, your friend can view the monitoring videos of the camera and enjoy certain management permissions.

Method 2

- **Step 1** Add the **TDSEE** App account of your friends. Refer to <u>Add your friends</u> for detailed steps.
- **Step 2** Share the device with your friend.
 - 1 Log in to TDSEE App. Enter the homepage, tap the device you want to share with your friend, which is the camera Home in this example, and then tap (1) in the lower left corner.
 - 2 Choose a friend, and tap **OK**. Choose the management permissions you want to share, and tap **OK**.



----End

After logging in to **TDSEE** App to <u>accept the device shared from you</u>, your friend can view the monitoring videos of the camera and enjoy certain management permissions.

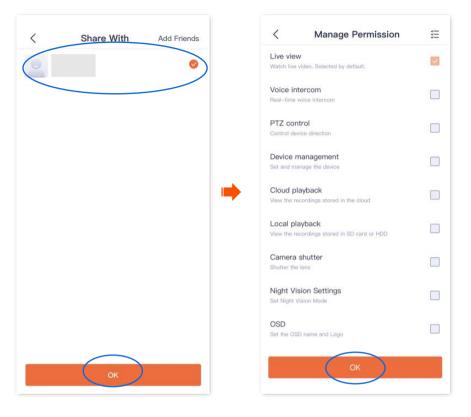
Method 3

- **Step 1** Add the **TDSEE** App account of your friends. Refer to <u>Add your friends</u> for detailed steps.
- **Step 2** Share the device with your friends.
 - **1** Log in to TDSEE App. Enter the homepage, and navigate to **Me** > **Share Device**.
 - 2 Choose a device to share with your friend, which is **Home** in this example. Tap \oplus .

Devices (DAII) +	Me	< Share	e Device		< Sharing Management
Living room Online	TDSEE ID: td_00_644	Shared	Accepted		
2023-09-17 Fn. 12:54:13	Album	Home	>		
	 ➢ Friends ➢ Cloud Storage ➢ 				
	Smart Control			•	
	General Tools				
	About Us				
	G Help Center				
104	Help&Feedback				
	Settings >				
Image: Second	Open Open Open Home Messages Me				

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

3 Choose a friend, and tap **OK**. Choose the management permissions you want to share, and tap **OK**.

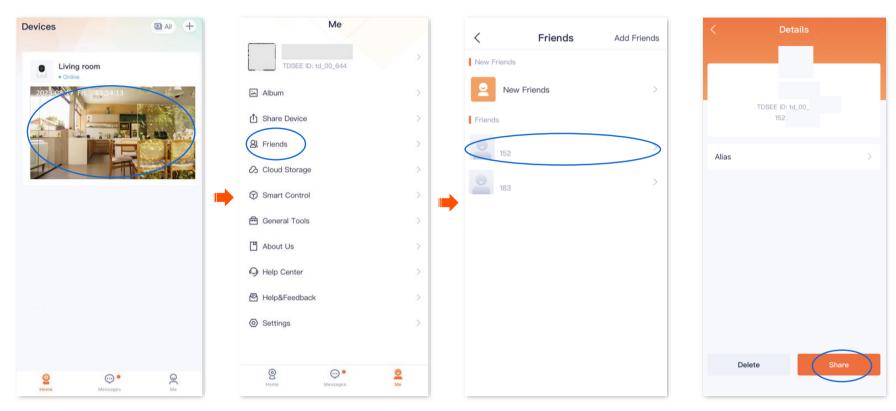


----End

After logging in to **TDSEE** App to <u>accept the device shared from you</u>, your friends can view the monitoring video of the camera and enjoy certain management permissions.

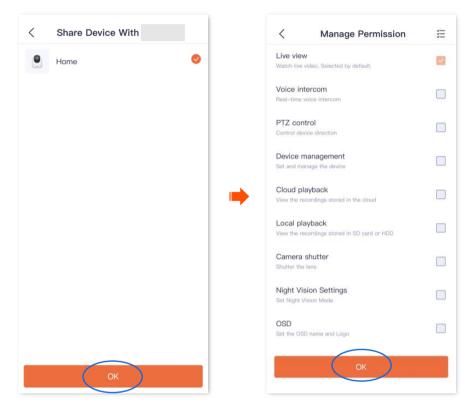
Method 4

- **Step 1** Add the **TDSEE** App account of your friends. Refer to <u>Add your friends</u> for detailed steps.
- **Step 2** Share the device with your friends.
 - 1 Log in to TDSEE App. Enter the homepage, and navigate to **Me** > **Friends**.
 - 2 Choose a friend, and tap Share.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

3 Choose a device to share with your friend, which is **Home** in this example, and tap **OK**. Choose the management permissions you want to share, and tap **OK**.



----End

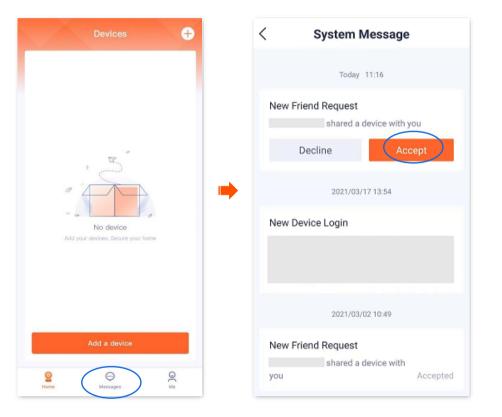
After logging in to **TDSEE** App to <u>accept the device shared from you</u>, your friends can view the monitoring video of the camera and enjoy certain management permissions.

Accept sharing

If someone shares a device with you, after you accept sharing request, you can check the monitoring videos and have some management permissions.

Method 1 (Recommended)

Log in to TDSEE App, tap Messages at the bottom of the homepage, find the corresponding notification message, and tap Accept.

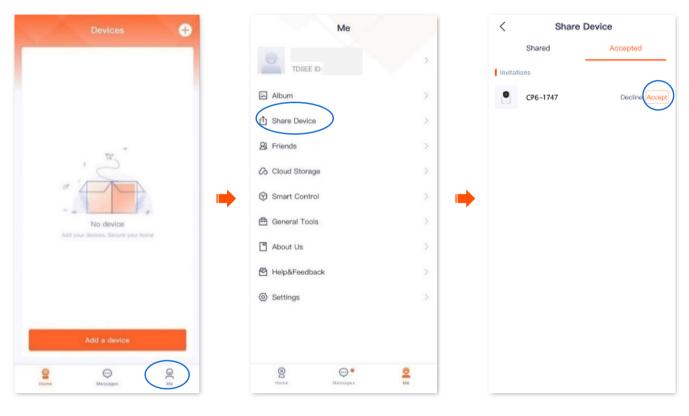


Method 2

- **Step 1** Log in to TDSEE App, enter the homepage, navigate to **Me** > **Share Device.**
- **Step 2** Tap **Accepted**, find the device that your friends share with you, and tap **Accept**, which is **CP6-1747** in this example.

₽TIP

- The name of the shared camera is *In the format of Camera model-Last four characters of the camera's UUID*, and the UUID can be found on the bottom of the device.
- After sharing succeeds, when the friend relationship is dissolved or the device is deleted, the sharing will be invalid.



----End

After accepting the shared device successfully, you can check the monitoring image of the camera on the homepage.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Delete sharing relationship

After you successfully share the device with your friends, if you do not want to continue to share the device, you can dissolve the sharing relationship. Methods to dissolve the sharing relationship are shown as follows:

- The sharer cancels the sharing relationship
- The accepter deletes the sharing relationship
- The accepter deletes the device

₽_{TIP}

The sharing relationship will also be dissolved in the following situations:

- The friend relationship is dissolved in the **TDSEE** App.
- The sharer deletes the shared device.

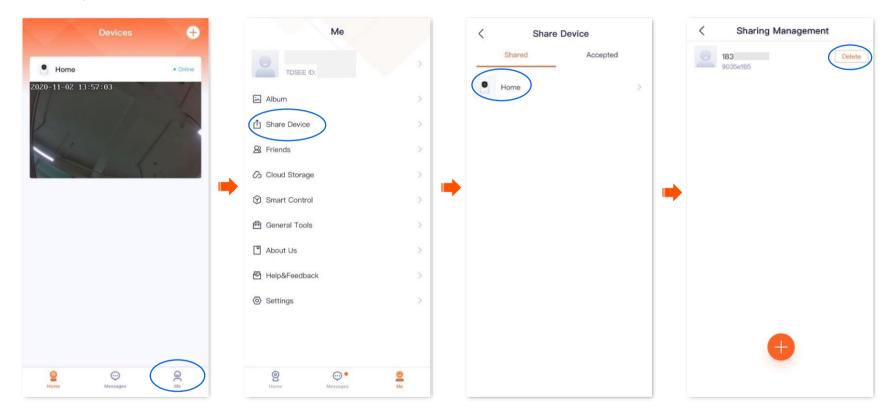
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 1 The sharer cancels the sharing relationship

₽_{TIP}

The following steps are all performed by the sharer.

- **Step 1** Log in to TDSEE App, enter the homepage, then tap **Share Device**.
- **Step 2** Tap the device of which you want to cancel sharing, which is the camera **Home** in this example. Find the friend you want to cancel sharing with and tap **Delete**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2 The accepter deletes the sharing relationship

₽_{TIP}

The following steps are all performed by the accepter.

- **Step 1** Log in TDSEE App, enter the homepage, then tap **Share Device**.
- **Step 2** Tap **Accepted**, find the device shared by another user, which is **CP6-1747** in this example, and tap **Delete**.

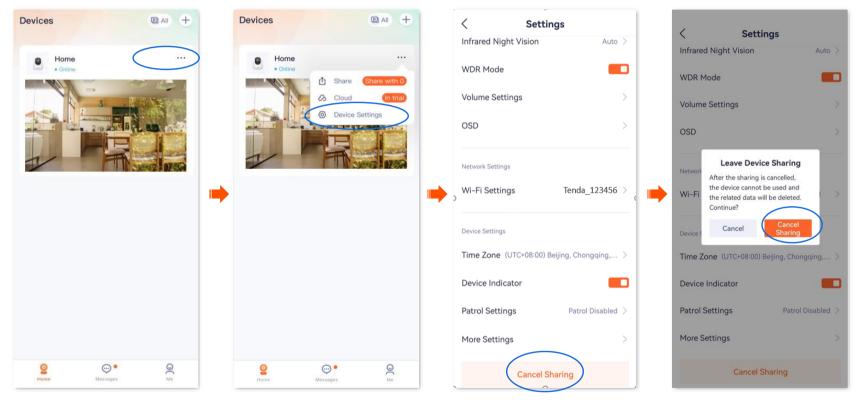
Devices 🕂	Ме	< Share Device
• Online	TDSEE ID:	Shared Accepted
2020-11-02 13:57:03	Album	CP6-1747
	& Friends	
	 ⊘ Cloud Storage > ⊘ Smart Control 	
	E General Tools	
	About Us	
	Help&Feedback	
	Settings	
Op Op Homme Messages	Image: Second	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 3 The accepter deletes the device

The **TDSEE** App with version 1.3.0 is used for illustrations here.

- **Step 1** Log in **TDSEE** App, and enter the settings page of the camera. (The figure shows Method 1 as an example)
 - Method 1: Find the camera you want to quit sharing on the homepage, which is **Home** in this example, tap ••• on the right corner, and **Device Settings**.
 - Method 2: Find the camera you want to quit sharing on the homepage, which is **Home** in this example, and tap **Settings** (③) in the upper-right corner.
- **Step 2** Scroll down to the bottom of the page, find and tap **Cancel Sharing.** Tap **Cancel Sharing** in the pop-up window.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

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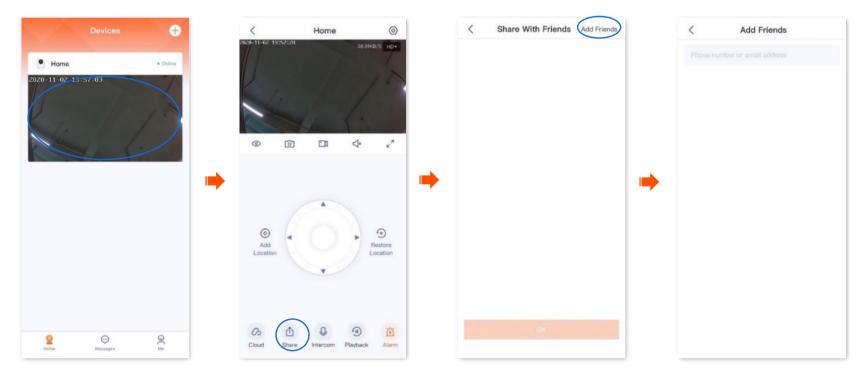
Add your friends

You can add the **TDSEE** App accounts of your friends here.

After adding friends successfully, you can share the devices under the current account of the **TDSEE** App with your friends, and your friends can also manage the device.

Method 1

- Step 1 Log in to TDSEE App, and tap the device you want to share with friends on the homepage, which is the camera Home in this example.
- **Step 2** Tap **Share** (1) in the lower left corner.
- Step 3 Tap Add Friends in the upper right corner, and enter the phone number or email address of your friends.



----End

Your friends log in to **TDSEE** App and accept the invitations from you. Refer to <u>Accept invitation from your friends</u> for detailed steps.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

- **Step 1** Log in to TDSEE App, and navigate to **Me** > **Friends**.
- **Step 2** Tap **Add Friends** in the upper right corner, and enter the phone number or email address.

Devices 🕂	Ме		< Friends	Add Friends	< Add Friends
	TDSEE ID:	×	New Friends	>	
	Album	>	Friends		
	1 Share Device	>			
9 X.,	& Friends	>			
	Cloud Storage	>			
	Smart Control	×.	•		
No device Add your devices, Secure your home	🛱 General Tools	>			
Para por seriora, secore por neme	About Us	>			
	leip&Feedback	>			
	Settings	>			
Add a device	<u>@</u> ●	2			
Pome Messages De	e Home Messages	Me			

----End

Your friends log in to **TDSEE** App and accept the invitation from you. Refer to <u>Accept invitation from your friends for</u> detailed steps.

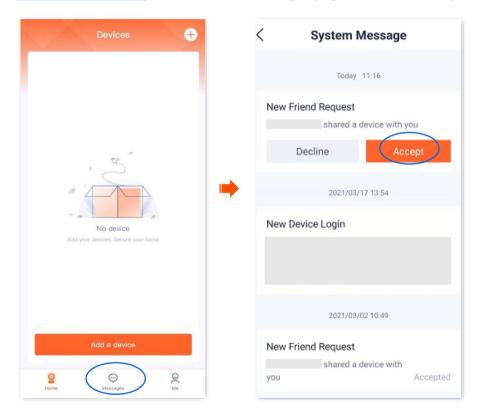
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Accept invitation from your friends

If someone has sent you an invitation to add you as a friend in **TDSEE** App, you can accept the invitation here.

Method 1 (Recommended)

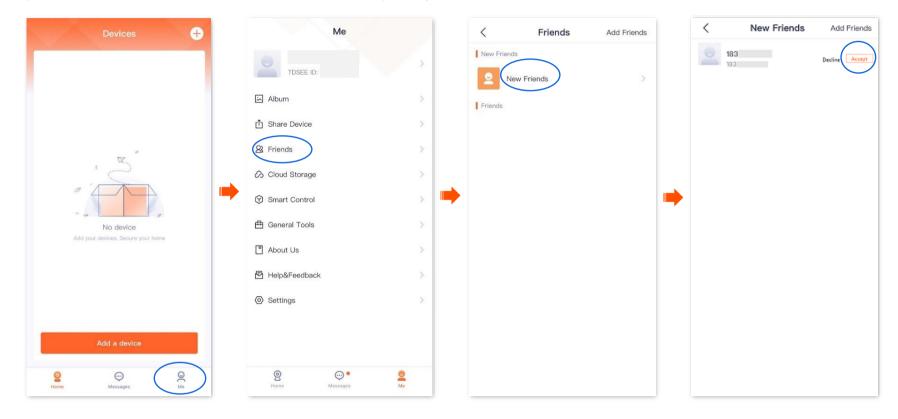
Log in to TDSEE App, and enter the **Messages** page. Find the corresponding notification message, then tap **Accept**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Method 2

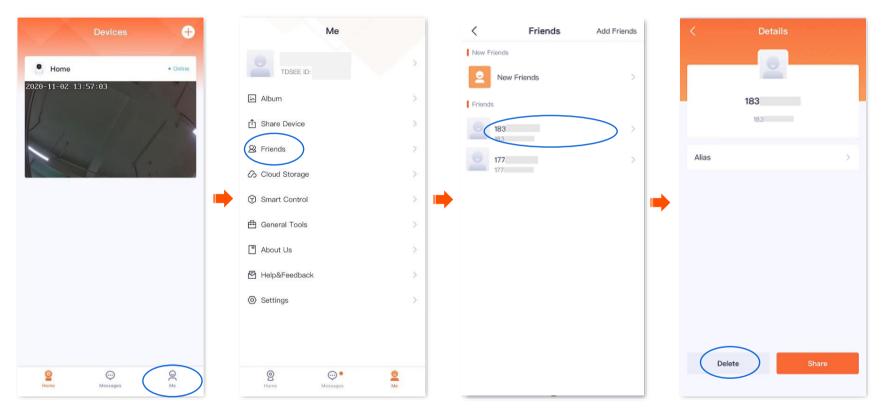
- **Step 1** Log in to TDSEE App, and navigate to **Me** > **Friends**.
- **Step 2** Tap **New Friends**. Find the invitation information, then tap **Accept**.



Delete your friends

You can delete friends of the **TDSEE** App here.

- **Step 1** Log in to TDSEE App, and navigate to **Me** > **Friends**.
- **Step 2** Tap the account of a friend you want to delete, and tap **Delete**. Tap **Delete** in the pop-up window.



Smart control

The **TDSEE** App with version 1.1.7 is used for illustrations here.

Navigate to **Me > Smart Control** to enter the **Smart Control** page.

TDSEE App supports the binding of Alexa. After binding successfully, you can control the camera with your voice through Echo show.

- If you log in with a third-party account and have not registered a **TDSEE** App account, you cannot use the **Smart Control** function.
- Some areas do not support **Smart Control** function. The actual **TDSEE** App page prevails.
- Before binding, if the device configuration page has the <u>encoding format</u> and <u>image resolution</u> functions, you need to change the encoding format to H.264 and the image resolution to 1080P.

Method of binding Alexa account and TDSEE account

Method 1: Bind Alexa APP through TDSEE App

Step 1 Download the Alexa App.

Search for Alexa App in Google Play or App Store, download and install it onto your smartphone.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 2 Log in to TDSEE App, navigate to **Me** > **Smart Control**, and tap **Bind**.

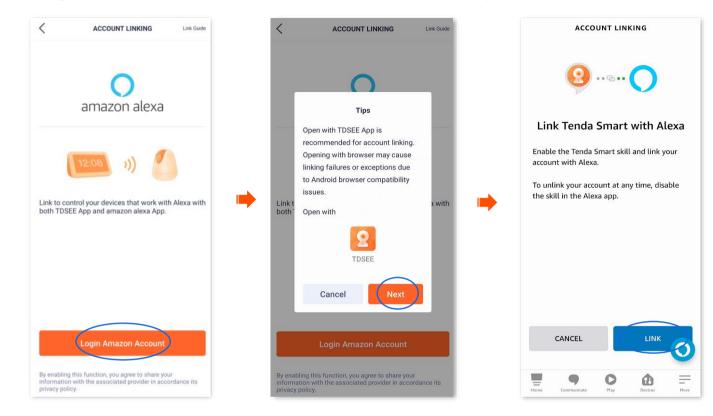
₽_{TIP}

If you do not have installed the **TDSEE** App, refer to <u>Install the TDSEE App</u> to download and install the **TDSEE** App.

Ме	
TDSEE ID:	>
Album	×
1 Share Device	>
8 Friends	2
Cloud Storage	Σ
Smart Control	>
🖶 General Tools	>
About Us	>
🗗 Help&Feedback	2
Settings	>
Pome Mossage	

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 3 Tap **Login Amazon Account**, tap **Next** in the pop-up window, and then tap **LINK**.



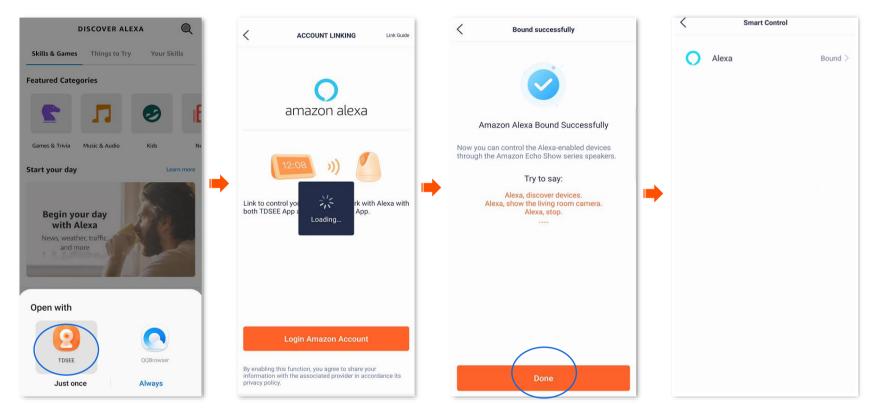
Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Step 4 Select **Open with TDSEE**. Wait a moment, the Amazon Alexa bound successfully through **TDSEE** App.



If you use an Android system to bind Alexa App through **TDSEE** App, you are recommended to open with **TDSEE** App to link Tenda Smart and Alexa. If you open a browser to link Tenda Smart and Alexa, there is a risk of binding failure.

Step 5 Tap **Done**.



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

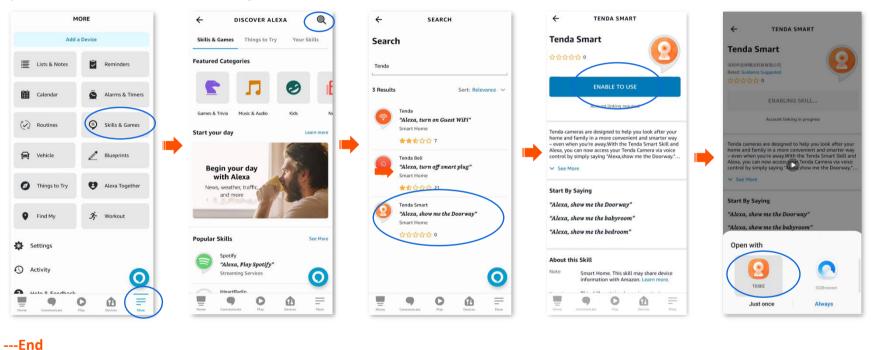
Method 2: Bind TDSEE APP through Alexa App

₽TIP

• For some Android smartphones, even if you have installed **TDSEE** App, when you bind **TDSEE** App through Alexa App, you may also need to redirect to the web page for binding.

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- If you do not have installed the **TDSEE** App, please follow the on-screen instructions.
- **Step 1** Log in to your Alexa App with your registered account, and navigate to **More** > **Skills & Games**.
- Step 2 Tap (SEARCH) in the upper-right corner, search Tenda Smart in the search box and then tap Tenda Smart.
- **Step 3** Tap **ENABLE TO USE**, and then select **Open with TDSEE**.



Your Tenda Smart account has been successfully linked, you can tap Next to continue to discover your device.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.





₽_{TIP}

- If you want to unbind the relationship between the Alexa App and **TDSEE** App, log in to your Alexa App with your registered account, and navigate to **More** > **Skills & Games** > **Your Skills** to operate.
- If you want to delete the discovered devices on the Alexa App, log in to your Alexa App with your registered account, and navigate to
 Device > Cameras to operate.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Bind your Echo show with an Alexa account

- **Step 1** Select <u>Method 1</u> or <u>Method 2</u> to bind your **TDSEE** App and Alexa App.
- **Step 2** Open the Echo show, and then follow the instructions to enter the Alexa account and add the Echo show to Alexa App.

----End

When Alexa App successfully synchronizes the camera added in **TDSEE** App, you can voice control the camera through Echo show. For example, "Alexa, show me the bedroom."



Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Reset device password

Navigate to Me > General Tools to enter the Reset device password page.

You can change the login password of the camera here. Currently, this function is in development and will be available soon.

Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

About us

Navigate to **Me > About Us** to enter the **About Us** page.

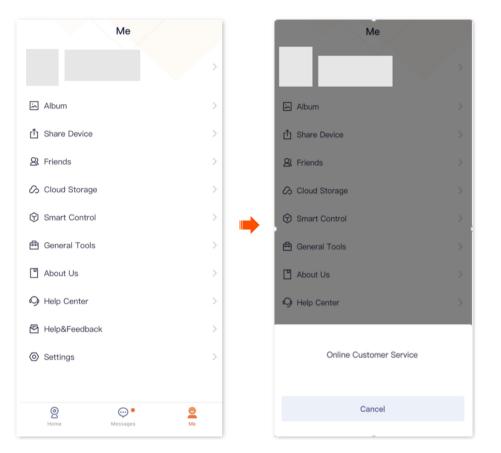
< About Us		
TDSEE		
Version 1.1.6(Up to Date)	Σ	Check firmware version and upgrade device firmware
Official Website www.tendacn.com	>	Tap it to visit Tenda official website
TDSEE User Agreement	>	Tap it to check TDSEE user agreement
TDSEE Privacy Policy	·>	Tap it to check TDSEE privacy policy
Shenzhen Tenda Technology Co., Ltd.		

This guide is for reference only and does not imply that the product supports all functions in the guide. Functions may differ with product models, product versions, and TDSEE App versions. The actual product prevails.

Help Center

The **TDSEE** App with version 1.3.0 is used for illustrations here.

Navigate to **Me** > **Help Center** to enter the **Help Center** page.



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Help & Feedback

The **TDSEE** App with version 1.3.0 is used for illustrations here.

FAQ

Navigate to Me > Help & Feedback to enter the FAQ page.

If you cannot find the solutions, please contact us, and we will solve the problem for you as soon as possible.

You can give us feedback in the two ways below:

- Contact us according to the contact information shown in the previous <u>Technical Support</u> part.
- Submit your feedback in Feedback.

Feedback

Navigate to **Me** > **Help & Feedback**, and then tap **Feedback** at the bottom page to enter the **Feedback** page.

If you have problems when using our device or App, or you have any comments or suggestions for us, you can give us feedback, and we will solve the problem for you as soon as possible.

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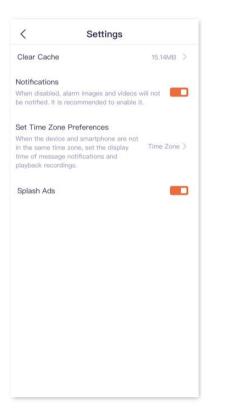
Help&Feedback	9	< Feedba	ack
D indicator of the camera		🥑 Device 🔵 APP 🔵	Advice
LED Indicator of the Camera	>		
camera			
re is no prompt tone after the camera ns the QR code on the phone?	>	Add Imaga (Optional)	
a LED indicator of the camera keeps iking blue quickly, or you fail to add the mera after hearing the prompt tone " nnecting WiFi. Please wait"?	>	+	
evice does not appear on the App the LED indicator light blue?	>	Select a device Select Type	F
o confirm whether it is the problem wireless router when I failed to add mera by scanning the code or by AF	>	Frequency of occurrence	1
figuration?		Time when problem occurs	0
amera goes offline when I take the ra to another place. What should I	>	*Contact Information Please enter your email addr	ess
SD card recording		Submit error log	
Peedback		Submi	
ow to store recorded videos?	>		

Settings

The **TDSEE** App with version 1.2.0 is used for illustrations here.

Navigate to **Me > Settings**.

- You can clear the cache of the **TDSEE**, or enable/disable **Notifications** function here. After the **Notification** function is disabled, the terminal device will block the message notification of the **TDSEE** App.
- You can also set time zone preferences as required.
- You can enable/disable **Splash Ads** function here. After the **Splash Ads** function is disabled, the launch screen page of the TDSEE App no longer shows the advertisement.



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My profile

The **TDSEE** App with version 1.5.0 is used for illustrations here.

To replace the profile photo, set a nickname, change the password, cancel the account, or log out, tap the account on the upper side of the **Me** page.

Account Settings	
Profile Photo	Change profile photo
Nickname	>Set nickname
Phone Number Email For retrieving login password	Bind Now > The phone number or email address bound to the TDSEE App account, please bind at least one
Country/Region	
Account Privacy	> Enable the fingerprint or face ID login, two-step verification function
Modify Login Password	>Modify the password of the TDSEE App
The third-party Account	G G >Bind the third-party account
Cancel Account After the account is canceled, all re cleared	lated data are ^{>} ······Cancel account of the TDSEE App
Logout	Logout